



### ABOUT THIS WORK

This study is the result of the compilation of more than 120 local and international sources. It balances statistical and analytical data from official institutions, research groups, recognized newspapers, expert analysis and ethnographic studies.

In an effort to create an analysis as free of objective opinions, censorship and prejudice as possible, each subject was researched respecting the following 3 principles:

- triangularity of information (soft data, hard data, comparative data)
- cross-checking of data and comparison between sources
- credibility principles: official and traceable sources only

Finally, this presentation is a work-in-progress which is intended to be constantly completed and updated. Users are welcome to make requests for an analysis of specific topics and to contribute with their own data.



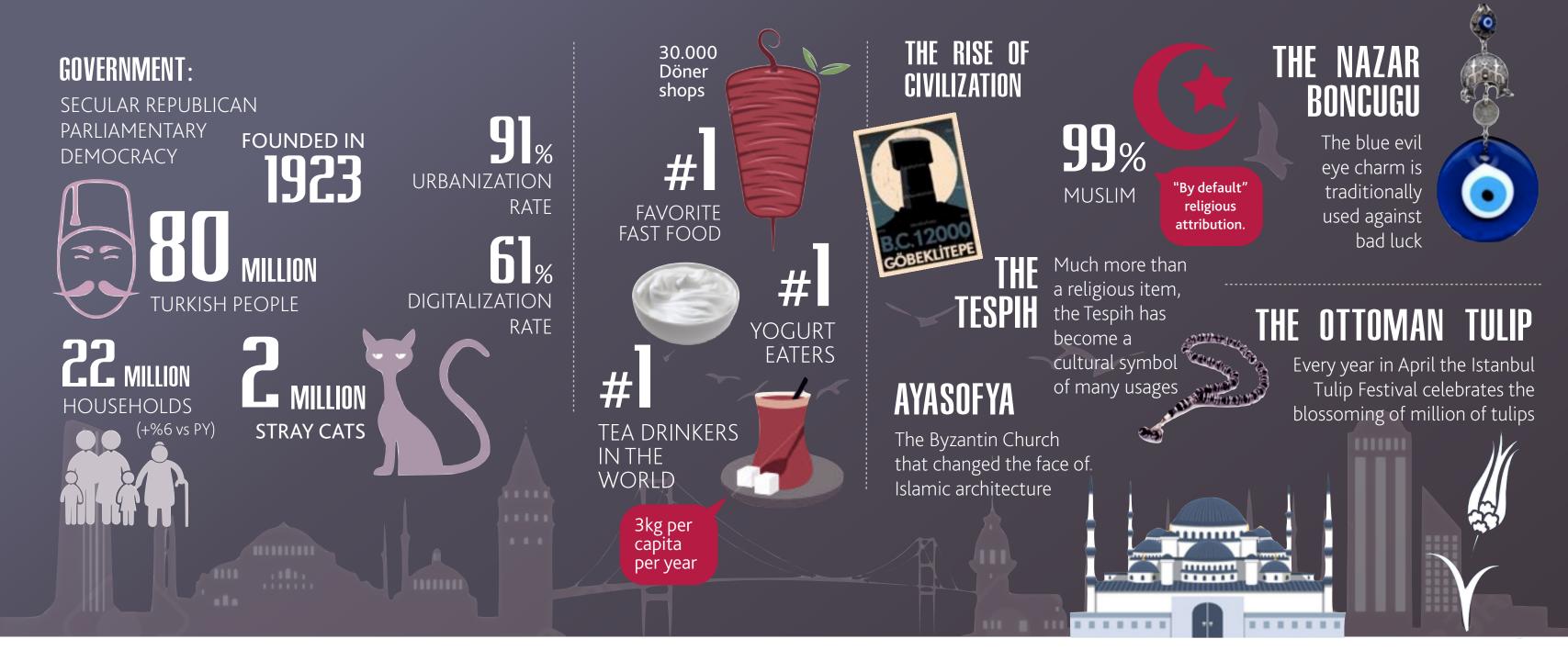
**Melina F. Nardi**Strategic Director and co-founder of Mila Branders SL

A graduate of George Mason University (USA) where she obtained her MBA, Melina also holds a Bachelor in Arts & Communication and Masters in International Cooperation from Bologna University (IT).

Melina has been working in the field of Communication and Marketing since 2006, first for NGOs in Germany, Palestine and USA. After obtaining her MBA she moved to Chile and worked as Strategic Planner for DDB, thus starting her specialization in Branding & Marketing Strategy.

Since 2011 she has established herself as an expert communication strategist for the biggest local and gloabl brands around the world.

After working for several years in Istanbul as Strategy Director for DS Entregre Iletisim Çözümleri, Melina has now settled in Valencia, Spain where she started her own consulting and creative agency, Mila Branders.



### COUNTRY OVERVIEW

BRIDGE BETWEEN TWO WORLDS



TURKEY CULTURE & TOURISM LOGO



TURKEY COMMERCE & EXPORTS LOGO

http://www.worldometers.info/ world-population/turkey-population CIA World Factbook

Euromonitor, World Bank

Sources:





### ETHNIC GROUPS

This is not a **DEMOGRAPHIC** map. It reflects the country regional genetic pool but does not account for migrations nor represent its demographic dispersion.

# **AEGEAN SEA**

through religious conversion,

cultural and linguistic

assimilation and interethnic relationships.

#### **BLACK SEA**



**MEDİTERRANEAN SEA** 

**Turks** 

#### **UPTO** 800.000

Azeris the 2nd most numerous Turkic ethnic group after the Turks. They are also found in Iranian Azerbaijan and the Republic of Azerbaijan. They are mostly Shi'ites

#### **UPTO** 15 MILLION KURDS

**ESTIMATED TOTAL** based on KONDA surveys and TÜIK statistics

#### MILLION ZAZAS

Although they have their own language, Zazas have typically been associated with Kurds. It is estimated that they constitute up to 10% of the population registered as Kurdish.

### 'TIS ALL ABOUT WHEN YOU THE 'STACHE ARE WRIT

THE SLOW **DISAPPEARANCE** Beard %14 OF THE 'STACHE %8 Fully shaved %52 Whiskers %26 %50 **PREFERRED** %25 **SHAVING STYLE** 1997 2011 1993

#### HAIR TOURISM

Unlike Turkish men, Middle-Eastern men are increasingly seeking mustache implants in order to appear more manly, mature and wise.

clinics offering mustache transplants in Istanbul alone.

The Ottoman mustache and Fez have become the symbol of Turkish men, despite only being used by a very small percentage of society in the past 100 years.



RIGHT-WING **SYMBOLISM** 

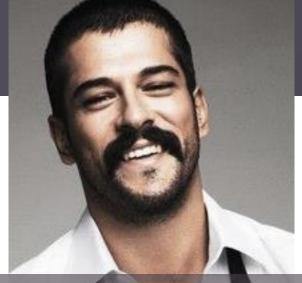
Facial hair is not just about fashion in Turkey, where a large, thick walrus-style mustache can mark a man as a leftist and a neatly trimmed almond-shaped one can brand him a conservative.

LEFT-WING **SYMBOLISM** 

**SOURCES:** Styles of Turkish Moustaches, Margaret Hagan What Your Facial Hair Says About Your Politics, Facial hair in Turkish politics: A tale of Hürriyet Daily News | 8/6/2010 http://www.turkiyeyianlamakilavuzu.com/ Turkiyeyi\_Anlama\_Kilavuzu\_EKitap.pdf



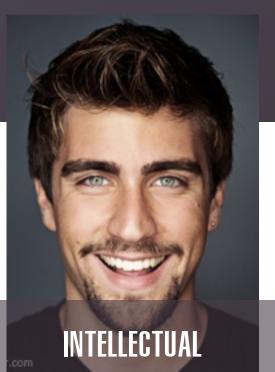
OTTOMANIST





ALMOND)







# GROUPS



### ■A ■B ■C1 ■C2 ■D 2012 2006 29 C2 C1 D

Live in big

cities

\*MOSTLY

University

graduates

**MODERN REACTIVE** 

Both spouses work

> Small store owners, vendors, or workers





from street vendors

O/ hold a

Spend their

holidays in hotels & resorts

\*\*\*\*

Long commutes with public transportation

Prefer

chandelier in

their home

Stay-athome moms

> Women may work and have social activities, with their husband's permission



Spend their vacation visiting their family

Highly indebted



Sources:

Ipsos KMG, Türkiye'yi anlama Kilavusu 2012 Turkish Researchers' Association (TUAD) 2012 SES Groups Urban Rural

### SOCIOLOGICAL SEGMENTATION

#### FAILED CITIZENS

Mostly in East and south East Anatolia as well as on the Aegean coast. They don't trust any institutions and generally carry a pessimistic outlook on both economic and political prospects. They consider domestic violence on women to be appropriate when necessary.

They do not respond to brands and advertising.

#### WOMEN CAN WORK

YES 1

Anxious moderns

New conservative

Traditional Nationalists

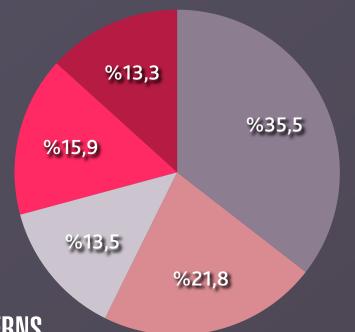
Traditional Middle Class

Failed citizens

- New Conservative
- Traditionalists
- Reactive Modernists
- Nationalists
- The Poor

#### TRADITIONAL NATIONALISTS

Not very please with the economic and political situation of the country. They prefer everybody to receive secular education in Turkish. They place their trust in the army (as an institution that can control the Government when needed). They advocate for the women's right to work and tolerate the use of hijab in public sectors. They care about their appearance more than any other group.



#### NEW CONSERVATIVES

Pleased with the general situation of the country. More religious than other groups. They support democracy, Kurdish language education, Hydro-electric dams and nuclear centrals projects. They trust the army more than average. They support women's right to work - with the permission of their husband. They consume and shop more than other groups and are highly sensitive to rational advertising.

TRUST IN THE ARMY IS QUITE STRONG (above 50%) IN ALL GROUPS, WITH NEW CONSERVATIVES LEADING THE RANKS

#### PLEASED WITH THE STATE OF THE COUNTRY

YES New conservative

Traditional Middle Class

Traditional Nationalists

Failed citizens

Anxious moderns

#### **ANXIOUS MODERNS**

Mostly found in Marmara and Aegean cities. Religion holds a lesser role in their life than for other groups. They favor education to be held in Turkish for all ethnic groups. They are the most concerned with environmental issues. Mostly supporters of CHP, and highly dissatisfied with the current situation. They display high brand loyalty and mostly shop in supermarkets. They favor quality over price.

#### TRADITIONAL MIDDLE CLASS

Pleased with the economical situation of the country but not with political tendencies.

They do not support democratic opening and prefer strong figures - especially the Army. In their opinion, those who are discontent with the country should leave. They believe Turkey to be the strongest country in the Middle East. Do not support Kurdish language education nor women participation in the workforce. They support internet censorship measures.

#### **CONCERNED WITH** THE ENVIRONMENT

**VERY** 

Anxious moderns

New conservative

Traditional Middle Class

Traditional Nationalists

NOT AT ALI

Failed citizens

#### SOURCES:

- · http://www.hurriyet.com.tr/turkiye-yasam-trendine-gore-5-e-ayrildi-yeni-muhafazak-rlar-basi-cekti-20491807
- · Milliyet-Antalya | 1/18/2010 by Esra Özsümer
- · Ipsos KMG Türkiye'yi Anlama Kılavuzu

Although its population is growing older, Turkey remains the youngest country in Europe.



The average Turkish person is

60

30

Life expectancy

Turkey life

expectancy

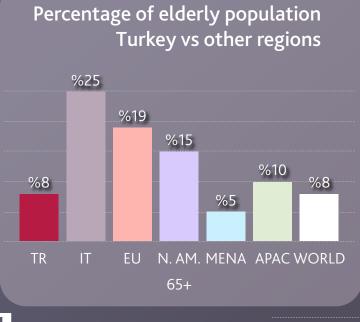
men vs women

WorldTurkeyOECD Italy China

Women Men

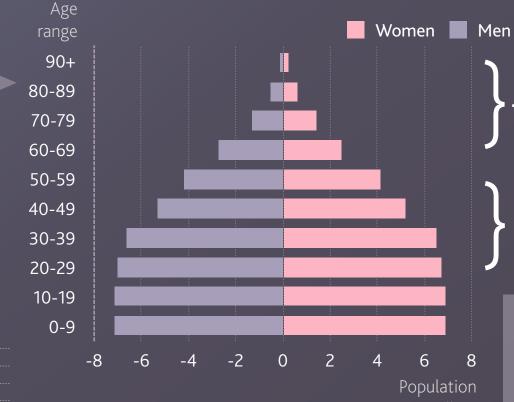
60

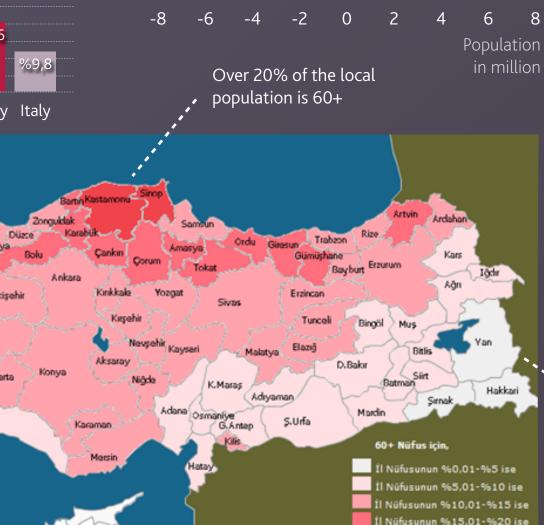
30





Kocaeli









%40 is between 20-45 y.o. 56,4%

#### SOCIAL CULTURE VS. PUBLIC SETTINGS

Turkish social culture holds the elderly in high esteem and they are traditionally taken good care of by their families.

Turkey ranks 75th in the Global AgeWatch Index of best places for the elderly, ranking low in the "enabling societies and environment" variable.

63% of seniors say they can count on relatives and friends when in trouble.

62,8% themselves as happy.

Less than 5% of the local population is 60+

İl Nüfusunun %20+ ise

Source: TÜIK 2016 Kaynak - EYHGM, Mart 2015 - ale.gov.tr Life satisfaction survey 2014, TÜIK Global AgeWatch Index 2016

http://www.indexmundi.com/turkey/age\_structure.html TUIK, DSO World Health Statistics 2015, OECD Health Data 2015





# HOFSTEDE CULTURAL DIMENSIONS MODEL



#### LIFE GOAL

belonging | success leisure time | personal fulfillment

#### **SOCIAL VALUES**

loyalty status trust adaptability

#### **RELATIONS**

avoid conflicts reciprocal protection and dependence

conflictive & passionate equality

decentralization of power

#### **OUTLOOK**

honor traditions while embracing societal change

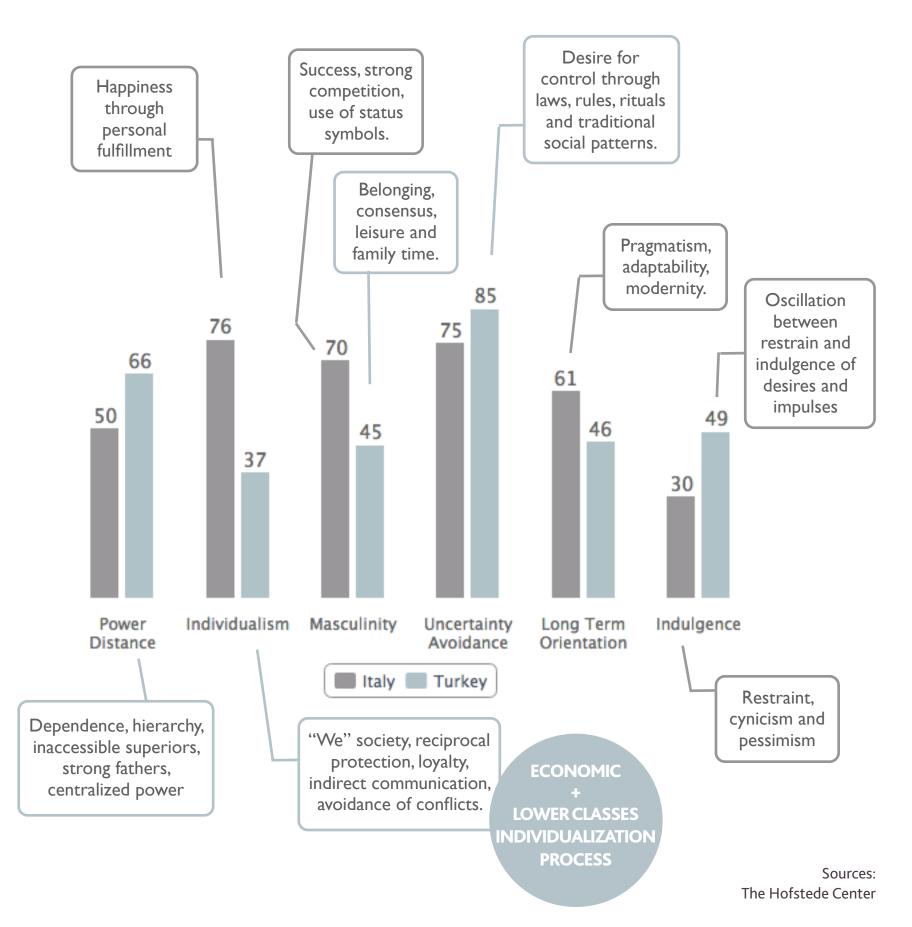
pessimistic cynical

#### **WORK STYLE**

executional tight management indirect feedback

competitive teamwork open management





### LIFESTYLE

24/7

24/7 TRAFFIC **JAMS** 

Down from # spot in 2014!

AV. TIME SPENT IN TRAFFIC PER YEAR

MOST CONGESTED CITY IN THE WORLD

24/7 TEA &



IN TURKEY, PATRIOTISM IS A LIFESTYLE



**PATRIOTISM** 

In critical times, on

#### **NEVER ALONE**

Turks just don't know how to be alone. They constantly need to be surrounded by their peers, family, friends. Nothing stranger to them than sitting alone at home or in a café.



#### **TAVLA**

In their free time, Turks play tavla obsessionally - with a friend or their partner.

#### **MEYHANE**

For liberal Turks, a fun evening will be spent at the Meyhane with friends or family, drinking raki and eating mezzes while listening to live traditional music

**GIRLS NIGHTS / BOYS NIGHTS** 

#### **OKEY**

Outside of family events, Turks tend

boys rather than in mixed groups. A

typical night out will involve dinner

followed by drinks or coffee.

to prefer to go out among girls or

Friends gather in tea houses to chat while playing this traditional game of 4.

GO TO THE CINEMA 56%

GO TO THE OPERA 96% THEATRE 80%

GOTOA 73%

GO TO THE

**READ A NEWSPAPER** 

LISTEN TO THE RADIO 28%

45% READ A BOOK

I NEVER EVER...

SURF 68% **INTERNET** 

GO ON A **HOLIDAY** 

45%

**TRAVEL** ABROAD

**NEVER GO OUT FOR DINNER WITH FAMILY** 

PUT ON MAKE UP

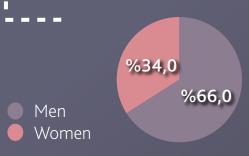
of women

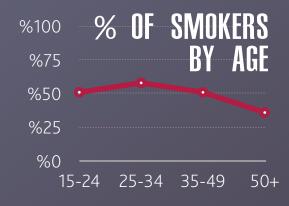
DO EXERCISE

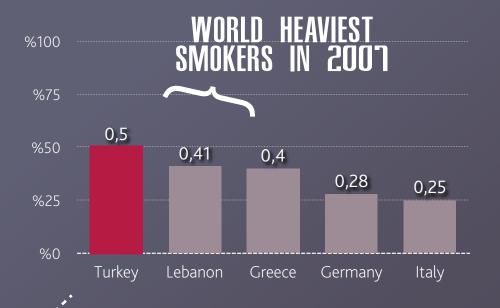
TomTom Traffic Index 2015 http://www.turkiyeyianlamakilavuzu.com/ Turkiyeyi\_Anlama\_Kilavuzu\_EKitap.pdf

38%

In 2007, up to 1/2 of the population predominantly men, across all ages - were smoking on a regular basis.







"Struggling against the

use of tobacco products

has become as important

as our counter-terrorism

Prime Minister R:T. Erdoğan at a

Tobacco Control Program, 2007

meeting of the National

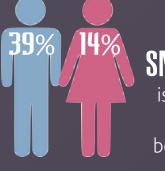
struggle."

"We congratulate the Republic of Turkey on its groundbreaking work to reduce the prevalence of tobacco use in their country."

> Charles Stokes President and CEO of the CDC Foundation, 2012

#### EVOLUTION OF DAILY SMOKERS POPULATION





**SMOKERS** is planning to quit becasue of:

In 2017,

ר או ו



Meanwhile, the tax increase has exacerbated the market for cheap illicit cigarettes

> No buyers of illicit cigarettes are **MINORS**

7.7% **OF MINORS SMOKE** DAILY **CHILDREN SMOKERS** 



### Turkey Italy

# TURKS SMOKE

# ANTI-TOBACCO

Smokefree public places Law is passed

**8005** 

The ban is extended to all indoor areas of cafés, bars and restaurants

2009

**ADVERTISING OF TOBACCO** 

**BECOMES ILLEGAL** 

Increase of the ad valorem tax on tobacco to 63%

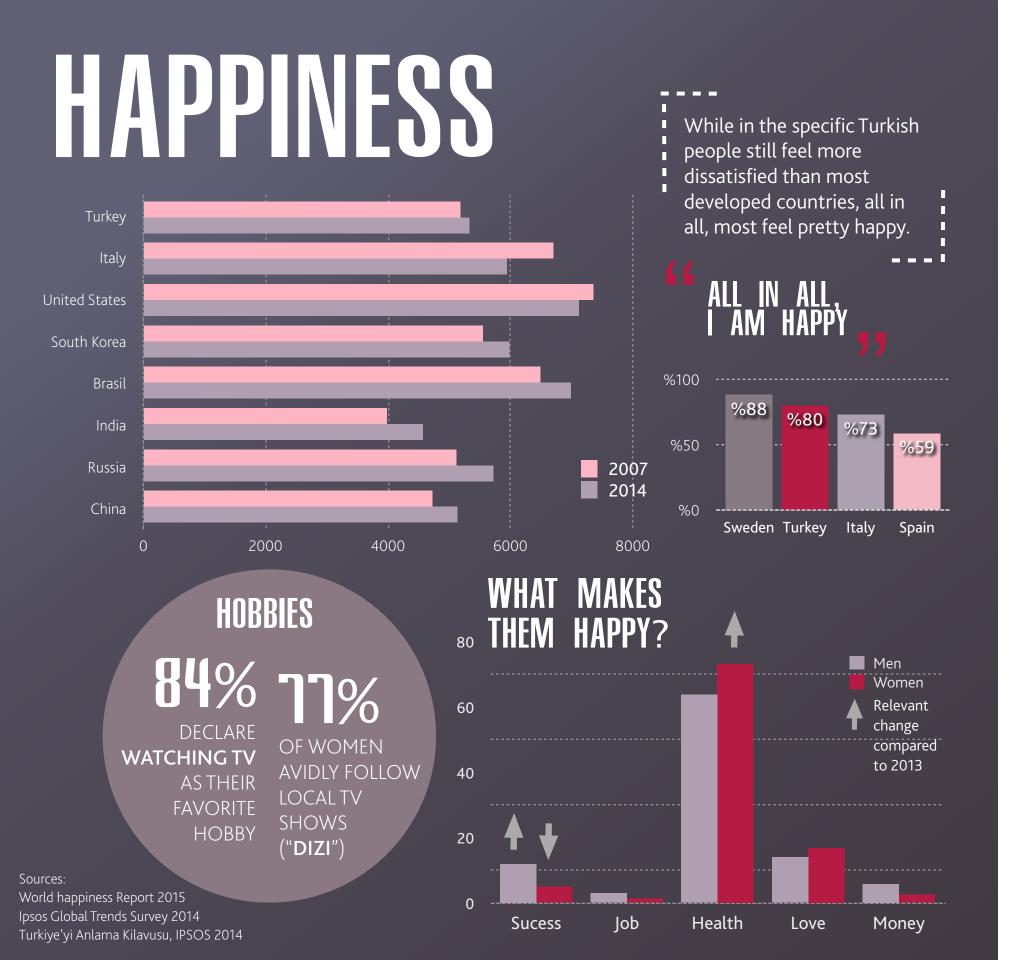
2010

2016

Ban is set to be expanded to all public areas







Turkey has made considerable progress in improving the quality of life of its citizens over the last two decades. Notwithstanding, Turkey performs well in only a few measures of well-being relative to most other countries in the Better Life Index. Turkey ranks above the average in civic engagement and below average in health status, social connections, education and skills, jobs and earnings, subjective well-being, environmental quality, work-life balance, and housing.





#### 12,4% MORTGAGE **INTEREST RATE** OWN A HOME **OWN A CAR** of families The kind of car you own are home reflects your success owners **WORK FOR A GOOD COMPANY** i.e. A company that provides a car and longterm security %80 %71 %60 %57 %45 %40 %27

%20

%0

China

#

**PREFERRED** 

**EMPLOYER** 

GOVERNMENT

%22

Italy

Turkey S. Korea Germany

%21

USA

%7

Sweden

# THE MEASURE OF SURGES OF S

#### FAMILY RELATIONS

Success is measure in terms of one's contribution to the family's satisfaction

MAKING THE PARENTS PROUD

#### **BUSINESS RELATIONS**

In such a collective society as
Turkey, relationships are as
much a measure of success in
the personal life as they are in
the professional life.

According to Prof. Acar Baltas, good relationship with colleagues and subordinates is one of the main signs of a successful business leader.

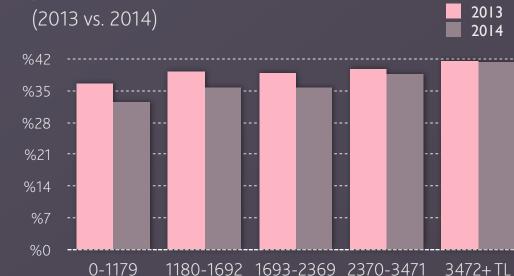
## EMPLOYEES EXPECT THEIR LEADER TO FUNCTION AS AN ELDER WHO ADMINISTRATES OVER THE FAMILY

- Prof. Acar Baltas -

### HAVE A CHANDELIER



**OF FAMILIES** 



#### HONESTY

# most important quality in a business partner

Preferred partner to start a business:

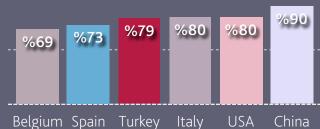
61.5% someone honest\*
13.3% someone with experience
11% someone educated
9% someone religious (muslim)

The success of a business is measured based on a relationship of trust between its partners.

Source: TÜIK Statistics

IPSOS MORI Global Trends 2014 Managing in Turkish Culture, Acar Baltas, 2016 ed.

http://www.turkiyeyianlamakilavuzu.com/Turkiyeyi\_Anlama\_Kilavuzu\_EKitap.pdf



#### MEVLÜT

#### PRAYER FOR THE NEW BORNS

Family and friends pray for the baby's health by reciting Mevlüt, a poem by Süleyman Çelebi praising the life of Prophet Muhammed.

#### TRADITIONS **IMPORTANT**

New generations combine the traditional henna night with Westernstyle bachelorette party

#### NIŞAN ENGAGEMENT

The two families throw a party for the exchange of the rings, spending almost as much money on it as on the wedding itself.

#### KINA GECESI HENNA NIGHT

e night before the wedding, the bride reunites her female friends and relatives. Covered in a red veil, she is brought in the center of the room with folk songs about henna while putting henna on each others' hands. The only man allowed will be the groom who will stop by to get some henna as well.

#### WEDDING NIGHT

Gold is pinned on the dress of the bride or put in her purse.

#### DIS BUĞDAYI FIRST TOOTH

GERENONIES Family and friends gather together to celebrate the showing of the first tooth

#### SÜNNET **CIRCUMCISION**

Sünnet is generally practiced before the child starts school. It is a source of joy and respectability for the family. Wealthy parents often have poorer relatives' children or orphans circumcised together with their own.

The children are dressed in Ottoman clothing and given gold and presents.

More and more families in urban centers have their child circumcised right after birth.

#### 12 months for high school grads, 6 to 8 months for University grads

When a man leaves for his compulsory military service, family and friends

**MILITARY** 

**SERVICE** 

KIZ ISTEME

**ASKING FOR HER HAND** 

Tradition requires the family of the

groom to formally ask the parents

and chocolates on a big silver tray.

for her hand with gifts of flowers

celebrate with a sumptuous dinner. Afterwards, the future soldier and his friends roam the streets in their cars, honking, singing with davul and zurna, and flashing the Turkish flag.

As of 2015....



**MEAN AGE** at 1st marriage

**PREFERRED FOREIGN PARTNERS** 



19% of foreign brides were Syrian

38,4% of foreign grooms were German

Crude MARRIAGE rate:

per 1000

Crude DIVORCE **1.** per 1000 rate:

40% of DIVORCES occur in the first 5 years of marriage





1.
DERBY
NIGHTS

of Turkish adults follow at least the main games.

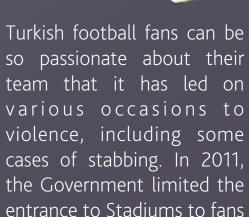
27% of them are FANATICS

On derby nights, all televised live shows are canceled as ratings would be too low!

#### ARDA TURAN

A national symbol of success since his transfer to Barcelona.

Since 2014 all game ticket must be purchased with the PASSOLIG card, for security reasons.



of the hosting team only.



3. KURTLAR VADISI

### 2. IFTAR TIMES

Cannons and tambours announce the start of Iftar across the country.

#### HURMA

All break fast by first eating dates (hurma), as Muhammed did according to the legend.

During Ramadan, people break the fast with an abundant dinner where family and neighbors come together to kiss the hands of their elders and share food. This tradition goes beyond religious customs as even non observant muslims often join in for Iftar. For 3 consecutive years, this Turkish TV series made the whole of Turkey stop for 80 minutes every Thursday nights as the whole family gathered to follow Polat Alemdar in his investigation of Turkish mafia and shady politics as an undercover agent.







### OTTOMAN EMPIRE 1299 TO 1923



#### **CALLIGRAPHY**

An art that dates back from the 8th century Turks and was magnified during the Empire. Unique and virtually unforgeable signatures that were designed at the beginning of each Sultan's reign

TUGHRA'

Tughra of Sultan Mehmed V

النفيظة الم

### THE OTTOMAN EMPIRE AT ITS LARGEST

The Ottoman population at its peak (in 1856)

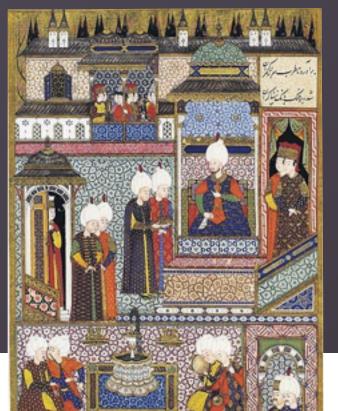
ATTIS EX

ARCHITECTURE

Islamic architecture

Islamic architecture, which until then consisted of simple buildings with extensive decorations, was transformed by Ottomans through a dynamic architectural vocabulary of vaults, domes, semi domes and columns. Mosques were transformed into sanctuaries of aesthetic and technical balance.

calligraphy is rooted in Islam, uncovered by the master, and passed form hand to hand through tireless practice.



Sources:
Daily Sabah, 'Of time and the clock tower', April 2014
"Historian Kiel spends half century tracing history of Ottoman art" - Today's Zaman, August 2008.
Encyclopedia Britannica
11th ed. "Ottoman"
Antika, The Turkish Journal
Of Collectable Art, July 1985
Harvard Gazette Archives,
'Ottoman Calligraphy at the

Sackler Museum'

#### **MINIATURES**

An art that dates back from the 8th century Turks and was magnified during the Empire.



TIIIIP

Between 1713 and 1730, the Lâle Dervi was a period of great cultural and social innovation in the Empire. Court people associated the tulip to Allah for its shape and the unicity of its flowers and therefore developed an absolute passion to it.

#### **CLOCK TOWERS**

Many of the world's most magnificent clock towers were built throughout the Ottoman Empire during the 18th and 19th century.



**OTTOMANS** 

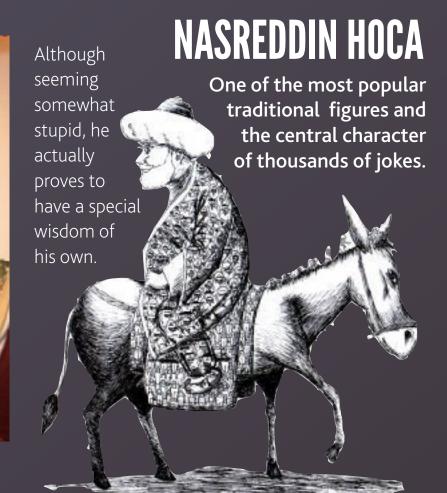
In the Ottoman Empire, this was the central piece of family seating. It was covered in ornate fabric and was piled with cushions.

**KARAGÖZ AND HACIVAT** 

Karagöz, literally Black-Eye, is the hero of this Turkish shadow play. Uneducated but with plenty of native wit, he embarks on money earning ventures which never work and inevitably gets the better of his gentile friend Hacivat.



Legend attributes the character **UNESCO** of Karagöz to a laborer of Bursa **INTANGIBLE** who lived around the year **CULTURAL** 1360. He and his friend Havicat **HERITAGE** worked in the building of a mosque, but kept distracting their colleagues with their humorous repartee. As a result, construction of the mosque lagged. The Sultan eventually had them both executed. However, the pair of comedians were so sorely missed that a man named Seyh Kusteri made images of Karagöz and Hacivat from camel hide and began to give puppet shows.



OTTOMAN SLAP Osmanlı Tokadı

**Soldiers** 

A330-200



#### THE OTTOMAN SLAP

The Ottoman Slap is a bare handed attack which was used by the Ottoman Army when the soldier was disarmed or when his weapon was broken.

In Ottoman Culture one was never supposed to use fists in a fight as to avoid giving permanent scar or damage to the face. The first person in a fight who attacked with his fist was to be shamed by the community. Slapping on the other side - was considered to be a display of courage and bravery. The sounds of the slaps on the battle field had a strong psychological effect.





### GASTRONOMY

Turkish cuisine is largely the continuation of Ottoman cuisine, which in turn borrowed many elements from Greek, Central Asian, Caucasian, Sephardi Jewish cuisine, Middle Eastern, and Balkan cuisines.

THERE ARE AS MANY WAYS OF EATING YOGURT AS THERE ARE TURKISH PEOPLE



PER CAPITA PER YEAR 96% **OF TURKISH** HOUSEHOLDS KEEP YOGURT AT ANY GIVEN TIME

TURKISH BREAKFAST

**SIMIT** 



**BEEF CHARCUTERIE** 

#### MANTI **Traditional** hand-made filled pasta, covered in yogurt - of course!



KOKOREÇ

roasted lamb

as a sandwich

intestine served

'Mantı' is usually made fresh and cooked immediately, but it can also be dried and stored for long periods of time. Turkic nomads from the times of Ghengiz Khan are said to have carried dried 'mantı' with them as they roamed the Asian steppes on horseback.

Turks are the heaviest consumers of

But in the afternoon, Kahve and lokum are a must



An over 230 years old delight made from mastic



#### TEA

tea in the world

**AYRAN** 

A mix of water and yogurt, it was declared national drink by Recep Tayyip Erdoğan in 2013

However many still consider **RAKI** to be the true national drink

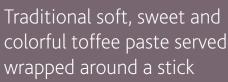
YEN



LOCAL **PRODUCERS** LEAD THE **MARKET** 

#### MACUN







MOST

### DANCES

EFE / ZEYBEK

Zeybeks were guerrilla

fighters under the Ottoman

Empire. They acted as protectors of villagers

against landlords and tax collectors. They also fought

against the Greeks in the invasion of Smyrna in 1919.

Romantic songs about Efe's bravery are still popular in Turkish folk music.



Hora

This dance simulates the movements of hawks.

Horon

Halay

HORON

Bar

Lezginka (Kafkas Oyunları)



Çiftetelli &

**Entering the** challenge

Nowadays, the dance as a mean of protest all over Turkey

a KEMENCE

Halay dancers form a circle or a line, while holding each other with the little finger or shoulder to shoulder with the last and first player holding a piece of cloth. It is a national dance in both Turkey and Azerbaijan.

A dance of Greek pagan origins, the Horon is

generally danced by a chain of either men or women. Its most characteristic movements are

the fast shoulder "tremoulo" and a trembling of the entire body with sudden squats, which imitate the movements of a type of anchovy fish typical of the Black Sea (the Hamsi) as it swims

in the sea or struggles in the nets for its life.



Kaşık Karşılama

Zeybek

dance while the Efe is dancing is a sign of hostile

> A TURK ONLY KNEELS DOWN WHEN HE STARTS TO PLAY ZEYBEK

Mustafa K. Ataturk



### OIL WRESTLING

Turkey's national sport since 1346 and the world's oldest continually sanctioned sporting competition

'A game of oil wrestling in the gardens of the Topkapi Palace'

- anonymous Greek artist - ca. 1809

A DEFEATED FIGHTER NEVER
GETS TIRED OF
WRESTLING AGAIN 'PEHLIVAN (oil wrestler) **KISBET** 

Every round lasts 30 to 45 minutes and is won by achieving an effective hold of the kisbet



THE KIRKPINAR GAMES: 3-day oil wrestling rally since 1362

Heritage



Every year over 1000 pehlivan compete for the 'baspehlivan' (C hief Wrestler) title





### WHO IS WHAT

Fully Devout

%10

Non believer

Believer

%34

#### NON-BELIEVER

One who does not believe in religious obligations

#### BELIEVER

One who believes in but does not fulfill religious obligations

#### FULLY DEVOUT

one who fulfills all religious obligations

#### RELIGIOUS

one who strives to fulfill religious obligations

#### INTERNATIONAL SURVEYS



Pew Research Center 'The World's Muslims: Unity and Diversity' Report, 2012\*

*Irrespective of whether you attend a place* of worship or not, would you say you are...?

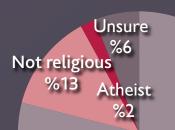
Multiple choices



Not religious %73

WIN/Gallup International Global Index of Religiosity and Atheism 2012

Open answer



Religious %79

WIN/Gallup International Survey, VOP(EOY) 2014

\*Statistics have been

fitted to the

classification

DATA

**KONDA** 

The difference in

answers between

change in the way

the question was

posed (open vs.

guided)

vears could be

explained by a

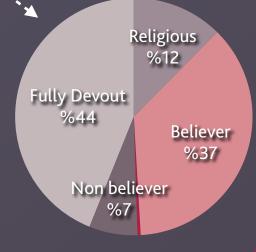
KONDA Survey 'Religion, secularism and the Veil in Daily Life', 2007

Although other non-Muslim communities exist, only 3 are officially recognized: Greek Orthodox Christians. Armenian Orthodox Christians, and Jews.



Religious

%53



TÜIK - 'Türkiye'de Dini Hayat Araştırması', 2014\*

WHEN A TURK LOOKS TO THE WEST, HE FEELS MORE MUSLIM, WHEN HE LOOKS TO OTHER MUSLIM COUNTRIES, HE FEELS MORE LIKE A TURK.

- Etyen Mahçupyan -

**ESTIMATES**: **65,000** Armenian Orthodox Christians. **25,000** Jews, **3.000** Greek Orthodox Christians.

Other religious minorities: NOT ACCOUNTED FOR

people tend

**1**% from other faiths

Young educated to be less devout.

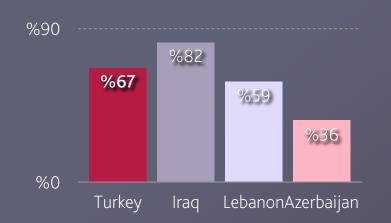
atheist (estimated) **ALL SURVEYS** AGREE ON

Women are more devout than believe in Allah men

> fast during Ramadan

give alms (zakat) annually

### RELIGION IS VERY IMPORTANT IN MY LIFE



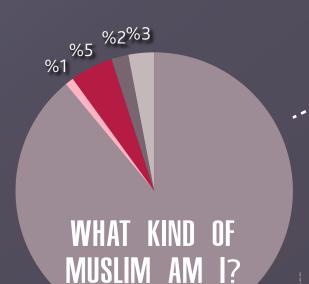
%30

%20

%10

%0

### RELIGIOUS PRACTICES



%89

Just Muslim

Alevi / Bektashi

Sunni

Shia

DK

AND

read Quran once a day

ONLY 3%

pray

every

but only

of them all

5 times



say devotional dancing is acceptable, twice as much as in any other country

#### ARE SUFIS MUSLIMS?



#### ARE SHIAS MUSLIMS?



#### |

#### REGIONAL COMPARISON

as of 2013

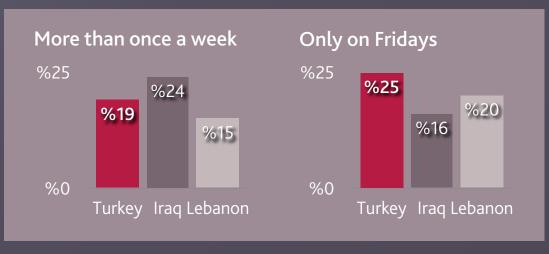
Turkey had

mosques, of

which **3113** 

in Istanbul

82.693



%19

Week

I GO TO THE MOSQUE EVERY...

%25

Friday

%23

Never

Muslims in Central Asia and Eastern Europe tend to be less observant than their counterparts in other regions when it comes to mosque attendance.

44% of Turkish

Muslims go to a

mosque at least

once a week

Men

%18

Women

%82

The proportion of Alevis is often estimated at between 10 and 20% of Turkey's population and that of Alevi Kurds at 1/3 of Alevis; but such estimates are at best on informed guesswork and at worst on wishful thinking.

Paul J. White

#### ARE ALEVIS MUSLIMS?



**SOURCES:** 

Pew Research Center, The World's Muslims: Unity and Diversity, 2012
 Hurriyet Daily News "Istanbul home to most mosques in Turkey" 05/03/2013
 Diyanet Dini Hayat Raporu 2014

· Reflections on Turkey: Islamic Middle Classes at a glance, TESEV, Etyen Mahçupyan (2014)

'Turkey's Alevi Enigma: A Comprehensive Overview', Paul J. White and Joost Jongerden (eds)

### BELIEFS

N° 40: LUCKY NIIMRER Jesus wandered the desert for 40 days, Muhammad was 40 years old when he received the Quran, and Ali Baba fought 40 thieves. The number 40 is therefore believed to be lucky in Turkey

repeat anything 40 times and it will come true

years of friendship if you accept an invitation for Turkish coffee

**92**% believe in Heaven

92%
believe in
Predestination





87% believe in Hell

Cracking one's finger joints is an invitation to Satan

96% believe in Angels

TURKEY IS AMONG THE MOST SUPERSTITIOUS OF ALL MUSLIM COUNTRIES



69% believe in the Evil Eye

Turkey is one of the countries with the highest amount of people keeping in their home object to ward off the evil eye.



Turkey Russia Egypt

25% believe in religious healers





63% believe in Jinns

There are many things that Turkish people do not do at night, by fear of attracting Jinns, such as clipping their nails, whistling, chewing gum, or sweeping the house.

Source

Pew Research Center, The World's Muslims: Unity and Diversity, 2012
Daily Sabah 'Turkish superstitions, rituals and myths', Dec. 30, 2014
Ministry of Culture and Tourism - kulturturizm.gov.tr - 'Superstitions'
Tempora magazine, "Urartu, el imperio olvidado de Anatolia"
Hurriyet Daily News, "Millenia-old Urartian site in Van still has secrets", 2015

TURKIC MYTHOLOGY

Turkic mythology embraces Tengriist and Shamanist traditions and shares many commonalities with Mongol and Tatar mythology. Following Turkic migration the myths evolved to include Zoroastrian beliefs and Islamic symbols.

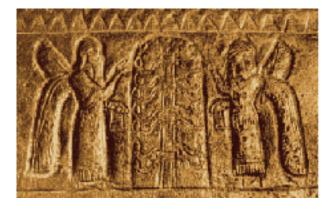
Middle Service 
Dragons, wolves and horses occupy an important place in Turkic mythology.



Diagram of the Tengriist World on a shaman's drum: the World-Tree is growing in the centre and connecting the 3 worlds: Underworld, Middleworld and Upperworld

The **Tree of Life** is a central symbol in Turkic mythology as Altai Turks believed that human beings descended from trees.

Nowadays, it appears on Turkey's 5 cents coin, similar to the representation found in the Urartu tombs around Van.









### TURKISH **MOTHERS**

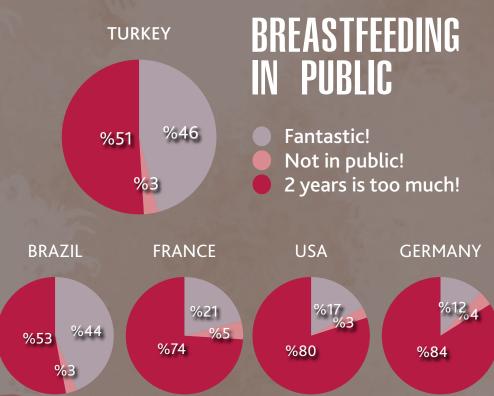
There is a strong need for parents' training. Few parents focus on earlystage education, from politeness to self-sufficiency. As a consequence Turkish kids have shown to lag in terms of reading, speaking and social skills compared to other OECD countries.

Most parents do not allocate playtime with their kids.

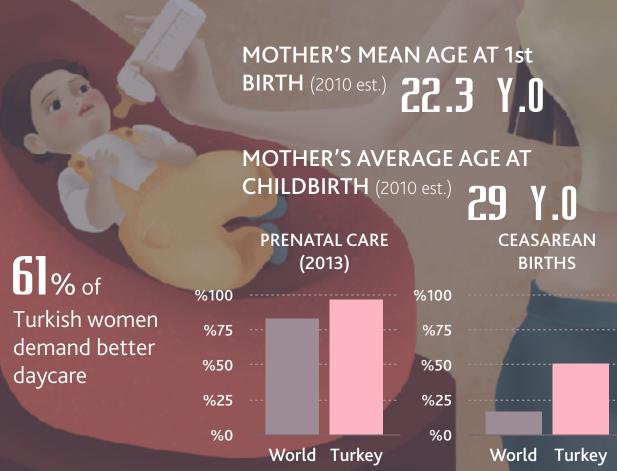
**OECD** report

Türkiye Halk Sağlığı Kurumu, DSO World Health Statistics 2015 2014 Lansinoh Global Breastfeeding Survey OECD annual report Turkish Statistical Institute UNICEF, State of the World's Children Report World Bank, 2017 Update

IndexMundi (using CIA Wold Factbook data)



# **MOTHER'S MEAN AGE AT 1st**



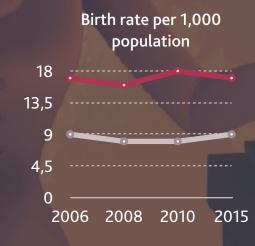


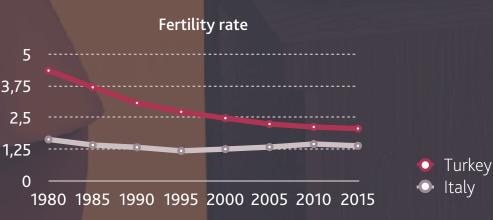


#### **GET IDEAS / INSPIRATION**

#### LOOK FOR REVIEWS / ADVICE

#### **DISCOVER NEW BRANDS**







ARTVIN is the province

with the highest labour

force participation rate for

"They ask why daughters are given lower shares from a will while sons receive more. But [...] men are assigned the responsibility for bringing the bread home, while women are not. So naturally giving higher inheritance shares to men is normal, fair and righteous. [...] The only social role clearly defined by religion is men's responsibility to bring the bread home and provide for his wife and children. There is no rule in Islamic law about working women. Women are free and have the right to choose. They don't need permission from their fathers or husbands"

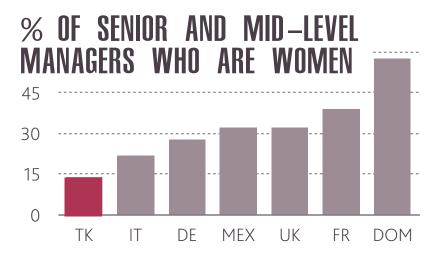
#### Sümeyye Erdoğan

Deputy head of the Women and Democracy Association (KADEM)

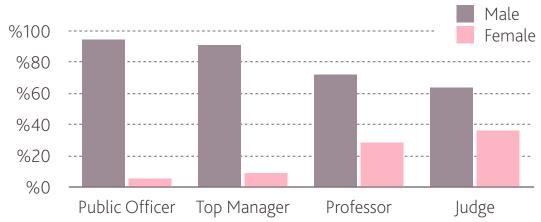
28% of Turkish women work

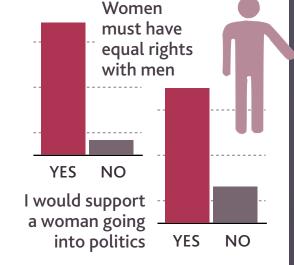


# females with 43.5%



### out of 142 countries





**2012 IPSOS** KMG study on Turkey reveals that

reckon that women can be slapped "if necessary"

Meanwhile, a Nationwide Survey on Violence against Women reveals that as much as

find violence on women "occasionally of men necessary"

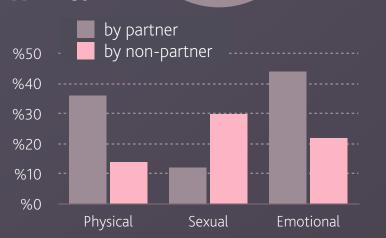
According to Turkey's National Women Institute.

women suffered from physical violence

42% have been assaulted by someone they knew

have been sexually abused in childhood

by their husband



#### HAVE BEEN PREVENTED

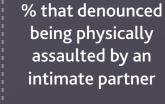
FROM...

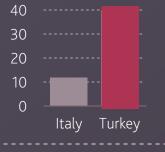
23.4%

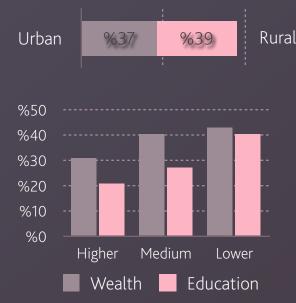
have either been forced by men to quit their jobs or prevented from working.

**GETTING AN EDUCATION** 

> **GETTING** A JOB 11%







- Organization for Economic Cooperation and Development · Türkiye'de Kadına Yönelik Aile İçi Şiddet Araştırması 2014
- ILO Statistical Database, June 2014
- · UN stats Report, Violence Against Women, 2006

- PEW Research Center, 2014
- Global Gender Gap Report 2014
- TurkStat http://www.turkstat.gov.tr/PreHaberBultenleri.do?id=16056
- http://factsonturkey.org/15420/turkey-women-boards-means-little/

In 1925, the Law of the Hat banned the Fez and discouraged women from wearing the headscarf. After the 1980 military coup, further restrictions were imposed, banning the headscarf in all public institutions. The AKP moved in early 2008 to lift the ban on headscarves specifically at public universities.

of Turkish Over women wear the headscarf



37% wear it even when at home

46% of men expect their wife to wear a headscarf

3% "because I'm forced to"

70%

agrees that students can wear headscarves in universities

but only 57% agrees to the use of headscarves by public servants

#### WHAT STYLE IS APPROPRIATE FOR WOMEN IN PUBLIC?

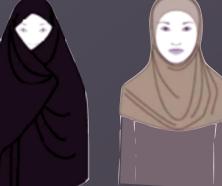


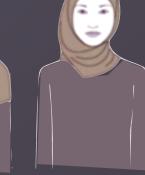
Niqab 2%



Chador

2%





al-Amira — Hijab

46%



Shayla

32% say it's ok to wear none

17%



2012 'Life Trends and Attitudes Research' by Ipsos KMG Gallup Poll 2007

'The Birth Place of the Arab Sping' Survey, University of Michigan's Institute for Social Research BBC News, In graphics: Muslim Veils





#### HIJABISTAS HIJABSTERS MIPSTERZ GLAMJABIS

GLOBAL ISLAMIC
FASHION TRENDS ARE
TAKING OVER TURKEY

A new breed of fashion innovators is blazing a trail for modesty, creative flair and business sense. Dubbed 'hijabistas', these women are homing in on a barely tapped market for fashionable coverings, estimated at \$96 billion by fashion institute Esmod Dubai.

LSNGlobal, "HIjabistas", 2015

Anthropologist Jenny White argues that the Shayla style suggests being **culturally**, but not politically Muslim."

Emerging market: conservative fashionistas with deep pockets

#### ISLAMIC BOURGEOISIE

The new, wealthy and religiously conservative middle class demands branded goods, but also a different kind of design.

MY WAY, MY CHOICE, MY LIFE, MY TRUTH, MY RIGHT.

Âlâ's slogan

Alain Suprem Fares Larges Recha Yeprem Recha Yeprem Rank Asparida Bargin Suprem Rank Asparida Suprem

Âlâ is Turkey's 1st fashion magazine for conservative Islamic women who want to follow fashion trends and be glamourous. It young female editor, Hulya Aslan had to give up university for insisting on wearing a hijab, before the law was changed in 2008.



http://tribune.com.pk/story/374475/turkish-beauty-mag-ties-muslim-veil-to-glamour/ Al Monitor, Turkey Pulse, "Turkey's rising middle class ups demand for Islamic fashion" by Riada Asimovic Akyol, 2013

**FACTORS THAT INFLUENCE THE BUYING DECISION** 

66% DETAILED SIZE INFO

64% FIBER CONTENT INFO

62% CUSTOMER REVIEWS

60% detailed fit info

60% Laundering info



7<sub>IN</sub> 10

say blogs are their

top online source

of clothing inspiration

**TURKEY ITALY** USA I pay more %72 %66 %48 for better quality I shop for clothing at %49 %70 %88 least once per month 1 love %68 %76 %52 Consumers in Turkey are more shopping for clothes likely than European and US consumers to seek out sustainable clothing and more I often buy likely to blame the industry for %28 %34 %38 clothes on non-sustainable apparel.

APPAREL SHOPPING HABITS

impulse

**TOP 3 SOURCES OF CLOTHING IDEAS** 1. Store display 1. Family %50

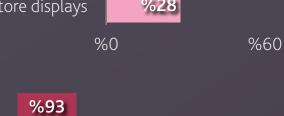
2. Already owned %41 3. online %30

%0

Cotton Council International, Global

2. Acquaintances

3. Store displays %28



%64 %58

**I PREFER** %70 COTTON-RICH **FABRICS** Turkey

Italy

%54

%49

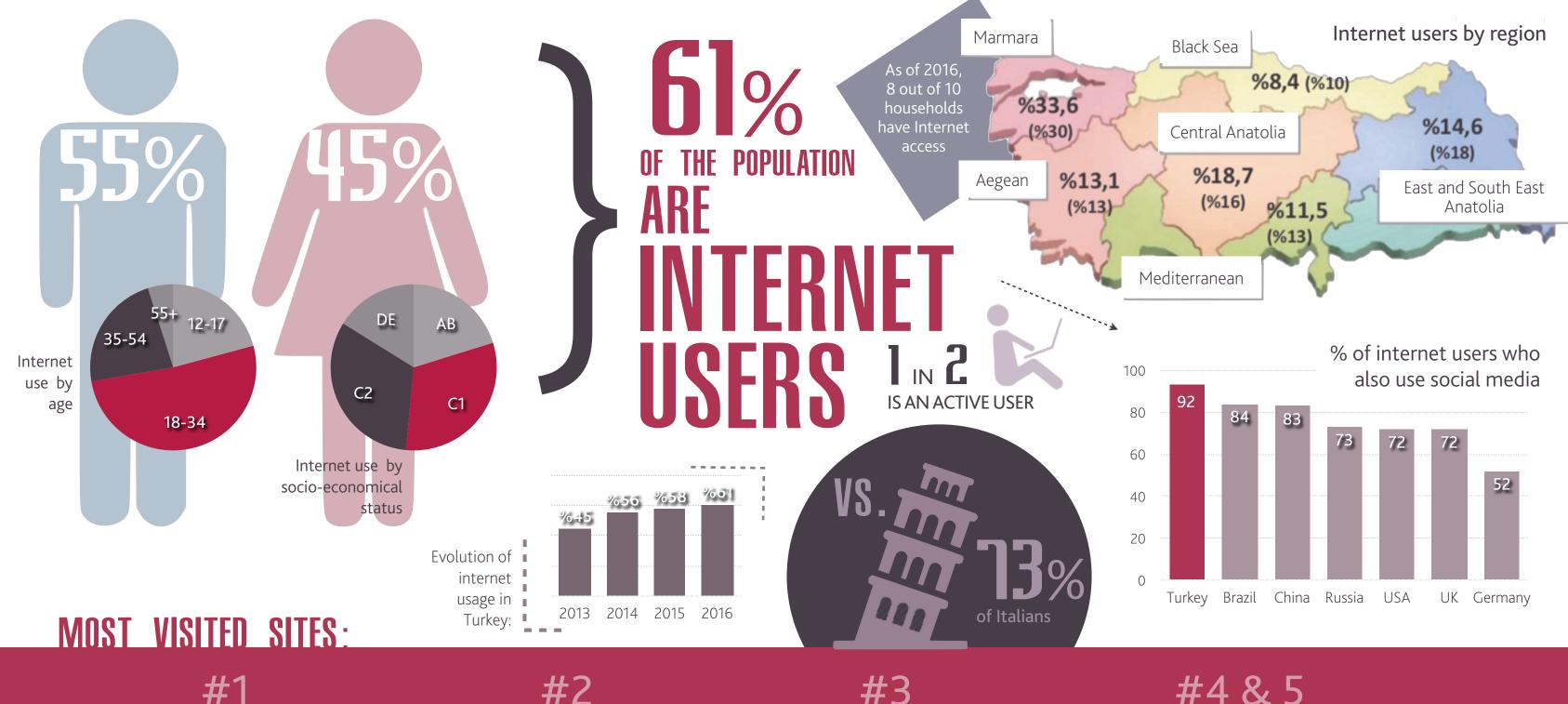
I LOOK FOR **SUSTAINABLE CLOTHING** 

%50

Turkey Italy

Lifestyle Monitor Survey: Turkey Sources: Cotton Council International, Global Lifestyle Monitor Survey: Turkey / Italy: http://globalmediajournaltr.yeditepe.edu.tr/makaleler/GMJ\_8.\_sayi\_guz\_2014/pdf/Eyice\_Basev.pdf http://lifestylemonitor.cottoninc.com/wp-content/uploads/2016/07/MC-GLM\_Turkey\_2016-4-26-16.pdf





#### #1 Google.com.tr 11 million 7 million

active users active users

#### #2 Facebook.com

10 million 7 million active users active users

### Youtube.com



#### #4 & 5

Yandex

Sahibinden

Twitter Wikipedia

> Source: WeAreSocial Report "Digital in 2016" IAB Türkiye - Gemius 2013/2015 http://www.internetlivestats.com Consumer Barometer by Google 2015

# SOCIAL MEDIA

On February 10th of 2015 President Erdogan sent his first tweet. He now has over 7 million followers. This example clearly embodies the continued tensions in Turkey between efforts to control social media and a need to embrace – and recognize – their popularity.

During the Gezi Park protest,

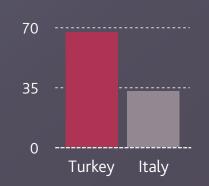
of young people (18 to 29 yo) say to have kept informed through social networks.

When looking at the 50+ population, this number goes down to

Nevertheless. TV and Newspapers remain by far the most common source of news across all age groups

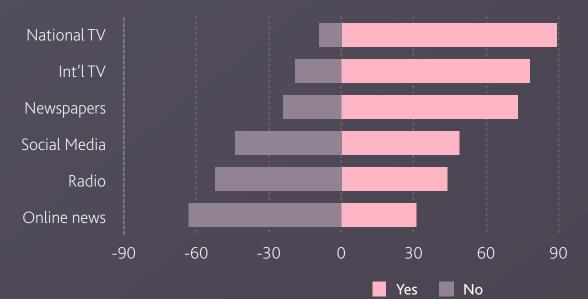
Follow Recep Tayyip Erdoğan 🗢 Bugün 9 Şubat Dünya Sigarayı Bırakma Günü. Bu zehre karşı sen de iradene sahip ol ve #SigarayaTeslimOlma RTE :18 AM - 9 Feb 2015 ₹ 20,265 \$ 23,738

Percentage of social media users that use social media as a source of news



Facebook, Twitter and Google have all faced repeated calls to remove online content in Turkey. In the second half of 2014, Twitter received more requests from Turkey – through Government channels of by court order – to remove content, than from any other country; and complied with nearly half of those requests.

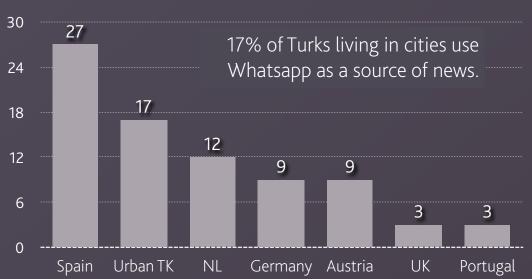
### WHERE DO TURKS GET THEIR INFORMATION FROM?



Users fight back, deploying other means such as SMS or changing the setting of domain names to conceal their geographic location







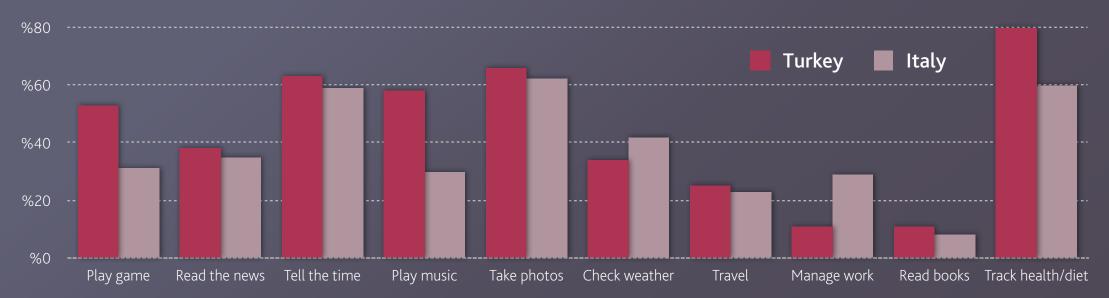
 Consumer Barometer with Google Spring 2014 Global Attitudes Survey, Pew Research Center OECD Digital Economy Outlook 2013 Reuters Digital News Report 2015

# MOBILE USAGE

### **E-COMMERCE**

### **EVOLUTION IN TRY BILLIONS**



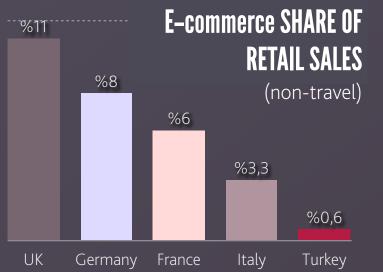


E-commerce market is expected to grow by

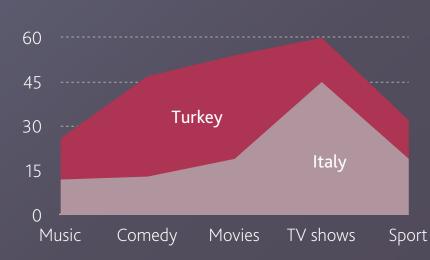
15.8% at the end of 2017

2011

E-commerce is less widely spread than in other European countries, partly due to brands' slow adaptation



### VIDEO CONTENT WATCHED VIA SMARTPHONE



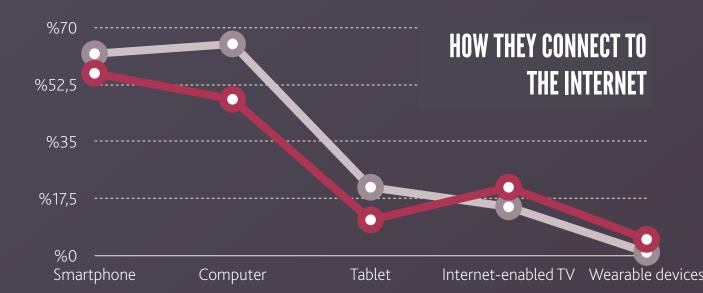
Turkish users are much more avid of video contents and more willing to watch on their smartphone.

### **ONLY TECHNOLOGY CAN HELP SOLVE FUTURE PROBLEMS**



### Sources:

- · Consumer Barometer with Google
- · Spring 2014 Global Attitudes Survey, Pew Research Center
- · Dijital Pazarın Odak Noktası: E-Ticaret, published by TÜSİAD Deloitte, "E-commerce in Turkey, market definition and-sizing", 2013



### % OF CONSUMERS %45 **COMPLETING AT LEAST 1 ONLINE INTERNATIONAL PURCHASE PER YEAR** %0

China

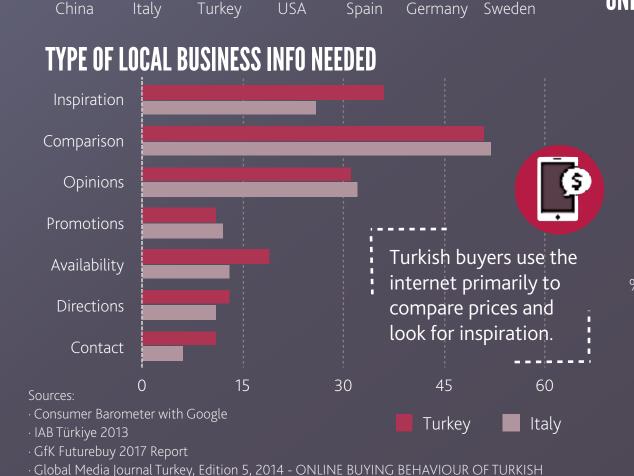
### I'LL HAPPILY SHARE INFO ABOUT ME ONLINE TO GET PERSONALIZED SERVICES AND %38 -%37 **RECOMMENDATIONS** %26 %25 %23 %19 %11

USA

Spain

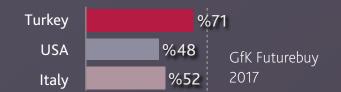
%30

Turkey



CONSUMER: AN EXPLORATORY STUDY ON Hepsiburada.com

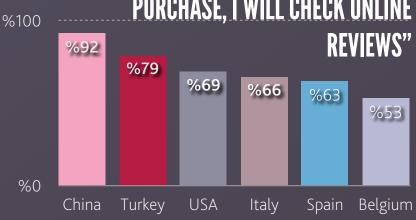
"I can shop for nearly 100% of the products / services I need online."



### "SHOPPING ONLINE ONLINE BUYERS FAVORITE TYPE OF PURCHASES **SAVES MONEY**"



### "IF I DON'T FEEL CONFIDENT MAKING A PURCHASE, I WILL CHECK ONLINE



### REASONS FOR NOT BUYING ONLINE

#

**SECURITY** 

FRAUDS

1

%72

%71

%61

Turkey

USA

Italy

**ISSUES AND** 

CREDIT CARD

**NEED TO TOUCH** AND TRY ON

HASSLE OF RETURNING THE

PRODUCT

**SEARCH ONLINE** BUY OFFLINE,

**TURKEY** 

**TAIWAN** 

**FRANCE** 

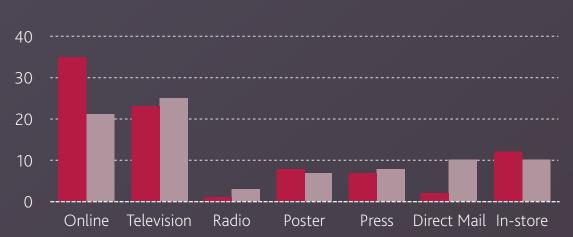
or service before **GERMANY** purchasing - more

than any other country!

research a product

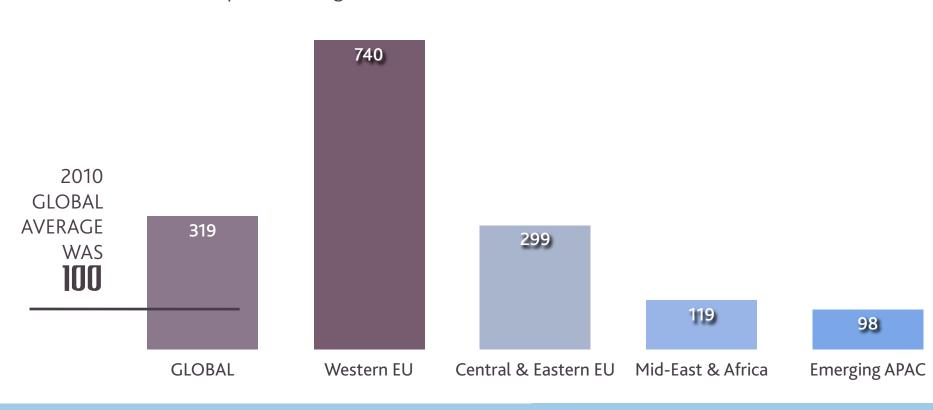
USA

### PRIMARY SOURCES OF ADVERTISING THAT LED TO A PURCHASE

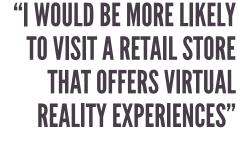


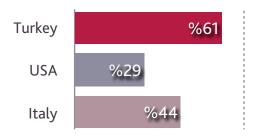
### 2016 GFK CONNECTED CONSUMER INDEX

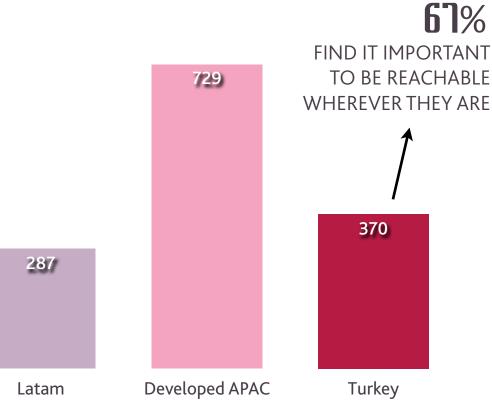
The index measure the level to which consumers are connected to each other and with digital content - through any of these devices: smartphone, tablet, mobile PC, desktop PC, wearables, smart TV, TV set-top box, video games console, e-reader, connected cars, smart home













# CONNECTED CONSUMERS



### DICHOTOMIC POPULATION

50% FEEL HAPPY AND **PEACEFUL** 





2016 - 2017 average based on GfK Economic Situation, Expectations & Saving Behavior Report June 2017

39% 57% Consumer Electronics CONSIDER "IF A TECHNOLOGY THEMSELVES EARLY-Photography **PRODUCT IS NOT ADOPTERS** SIMPLE I LOSE Major Domestic Appliances **INTEREST"** Small Domestic appliances BRANDS

Being a foreign brand is the least

important buying factors (32%)

Simplicity Customization Security

SAYTHEY PREFER 69% eco-friendly **BRANDS YET** 51% ONLY

> ACTUALLY READ THE INFO ON THE PACKAGING

**75**% SEE **FAMILIARITY** AND ACCESSIBILITY AS THE MAIN BUYING

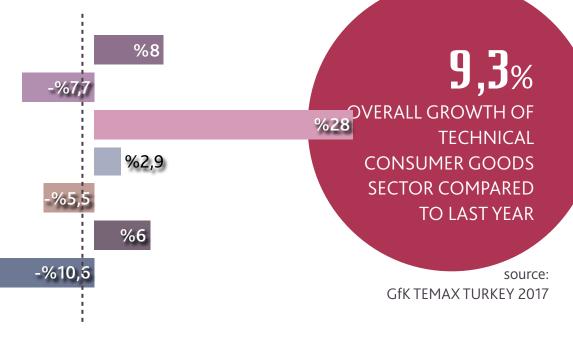
**DRIVERS** 

**EVOLUTION** TECHNICAL **CONSUMER** 

IT

Telecommunication

Office Equipment



# CONSUMERS

### **ECONOMIC** RESTRICTIONS

When considering where to save money or reduce consumption, Turks will most easily give up cultural activities

74%

ARE LESS LOYAL TO **BRANDS AND PREFER** TO SHOP AROUND FOR BEST VALUES

For the following 12 months, I'm planning to decrease my consumption of...



40%

CULTURE, ART, **CINEMA** 



34%

RESTAURANTS, **BARS** 



33%

CLOTHES, **SHOES** 



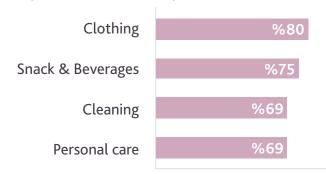
24%

SNACKS, **SWEETS** 

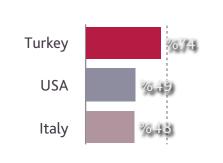


### FASHION FIRST

Most shopped categories (online & offline)



"I WOULD BE MORE LOYAL TO A BRAND THAT LETS ME **GIVE INPUT OR SHAPE** PRODUCTS"



GfK FUTUREBUY TURKEY REPORT 2017



# REACHING FOR THE DEVELOPING WORLD

Ghana Argentina Indonesia Russia

LARGEST AND **#1 FASTEST GROWING ECONOMY IN EUROPE** 

China

India

300

EMERGING ECONOMIES BY GROWTH

IN GDP PER CAPITA 2002-2014

**BIGGEST ECONOMY** AMONG ISLAMIC COUNTRIES - after Indonesia

**MEMBER** OF THE OECD

AND G - 20

COMPANIES LISTED IN THE 2015 FORBES GLOBAL 2000

### EMERGING ECONOMY

Turkey is sometimes described as an "EMERGING MARKET" (World Bank, Merryl Lynch, The Economist) sometimes as a "NEWLY INDUSTRIALIZED" country (by economists)

Economist Jim O'neill created the acronym MINT – Mexico, Indonesia, Nigeria, Turkey - anticipating that the favorable demographics and the economic prospects of these countries shall put them in the top 10 within 20 years.

Also voted in the **TOP 10 of Emerging** markets by the Global Intelligence Alliance

> In 2010, the FTSE Group promoted Turkey from 'secondary emerging' to 'advanced emerging' status

2016 **INTERNATIONAL RESERVE:** USD 92,6 billion

400

200

starting with **GARANTI BANK** 

ranking

.....

29% Government debt to GDP (2016)600 ----

**GROSS NATIONAL** INCOME IN BILLION USD

GNI PER CAPITA IN BILLIONS

**LARGEST GNI** In 2016

LARGEST GNI per CAPITA In 2016

2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016

Turkey 225 150 75

Chile

Turkey

Tunisia Pakistan

Brazil

Iran

Brasil

Against all expectations, Turkey boasted a

**GDP** 

**GROWTH** in 2016

Sources: World Bank

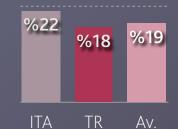
10

<u> Turkish Statistical Institute (TÜIK)</u> · Hurriyet Daily News, Sept. 2015

· Forbes Magazine, 2015 Forbes Global 2000

· Global Intelligence Alliance, Business Perspectives on Emerging Markets 2012 - 2017 Survey Mexico · Hurriyet Daily News, 'Differences and similarities between the economies of Brazil and Turkey', May 2016

**FAVORABLE** RATES



Since August 2016 a new law provides additional incentives through tax exemption options and energy saving rewards

UK Foreign & Commonwealth Office, "Turkey: latest killer facts about the economy", Sept. 2014 http://www.turkiyeyianlamakilavuzu.com/ Turkiyeyi\_Anlama\_Kilavuzu\_EKitap.pdf

### **REGIONAL** HUB

33% of big multinational companies use their offices in Turkey as their regional headquarters.

# INVESTMENTS

### **16.5**BILLION

FDI influx in 2015

### MANUFACTURING

#1 recipient sector

# 18%

of all FDI come from the EU

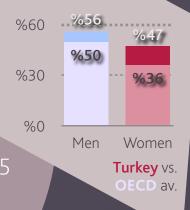
#1 investor in 2015

### AVERAGE TIME TO START A BUSINESS:

World av. = 30.6 days OECD av. = 12 days

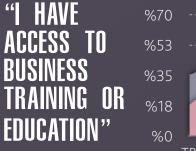
### RISK **PERCEPTION**

"I would rather take a risk and build my own business than work for someone else"



According to the 2014 World Bank Group Survey, the #1 priority to ensure sustained economic growth in Turkey is BETTER EDUCATION.

There is a general sensation that Turkish youth is not appropriately • prepared to contribute to the country's economic development.





**7,9%** AVERAGE INFLATION RATE April 2015 to December 2016

### DEVELOPMENT PRIORITIES

According to Ministry employees

According to the private sector

education

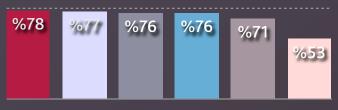
corruption

education

job creation / justice

regulatory framework

### Turkey among the TO EXPERTS' OPINION



Turkey Germany USA Spain Italy S. Korea

# **EMPLOYMENT**

51,6%

LABOR FORCE

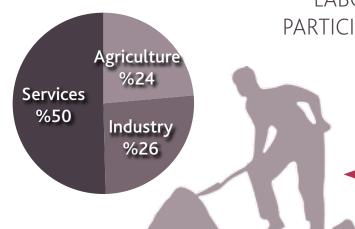
PARTICIPATION RATE

**9**% of

employees

work in

construction



**1647**TL/MONTH → **NET MINIMUM WAGE** 

UNEMPLOYMENT

% as of January 2016

1965TL/MONTH EST. AVERAGE WAGE

**INCOME:** \$18,800 (2023 goal: \$25,000)

PER CAPITA

### **EMPLOYER'S** RESPONSIBILITIES

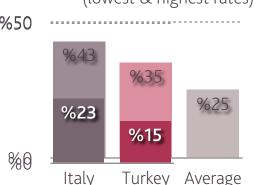
SHORT & LONG TERM RISK PREMIUMS

GENERAL HEALTH INSURANCE

UNEMPLOYMENT **INSURANCE FUND**  MAX. WORKING HOURS/WFFK



(lowest & highest rates)





http://www.intes.org.tr/content/nisan2015.pdf 2014 World Bank Group Survey for Turkey Invest In Turkey, Investment Guide IPSOS Global Trends Survey 2014 **AVERAGE** GROWTH

### CONSTRUCTION

**LND** best country for contracting companies after China

Larger construction companies seek to attract foreign buyers to luxury residential projects, known as BRAND projects.

118,784 foreign-owned properties in Turkey

buyers = **Britons** 

Turkey is the 6th more popular destination

\$2676M BANGLADESH

**IMPORT OF TEXTILES** 

**CHINA** 

\$980M

**INDIA** 

\$867M

6TH largest trader in TEXTILE & CLOTHING

**TURKEY** 

UK \$2529M

> **SPAIN** \$1720M

**EXPORT OF CLOTHING** 

World

largest

exporter of

refined sunflower

oil

**USA** \$975M \$910M

ITALY \$735M \$1531M

**GERMANY** \$520M \$4221M

3RD BIGGEST PRODUCER OF **FOOTWEAR IN EU** 

**10**TH

SALT RESERVES are in turkey

- · Tursab, Turkish Tourism Indsutry today
- · Turkey Ministry of Agriculture
- · Turkish Exporters Assembly TIM
- http://www.turkishseafood.org.tr/?page\_id=31
- Ministry of Culture and Tourism
- ENR Engineering News Record Mag

· Al Monitor, "Sales of Turkish property to foreign buyers reaches \$4.3B in 2014", May 2015

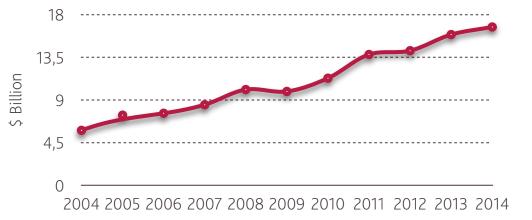
RESOURCES

### **AGRICULTURE**

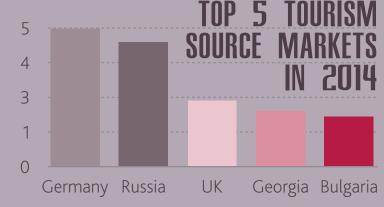
2009 2010 2011 2012 2013 2014 2015

SEAFOOD EXPORTS

Agricultural exports more than tripled in the past decade.







### visitors in 2015

If pulled together, ARABS actually form the 3rd group. in 2016, they will likely take the no1 spot.



40 + marinas

### MEDICAL Each year on average 150 1000

come for medical reasons, including hair transplant.

### in 2014, Russia TOP EXPORT INDUSTRIES TOP IMPORT imports from Turkey TOP EXPORT **IMPORTS** were worth 25,3B but **PARTNERS PARTNERS** TOP IMPORT relations were broken at the end of 2015 **INDUSTRIES:** 9,6% 11% \$21,3 billion in value **EXPORTS** 10% (-4,8% from 2014) due to parity \$17 billion in value 6,3% 9,2% اله يکير **ELECTRONICS** (-9,3% from 2014) due to parity 4,5% 5,3% EUROPEAN There have been significant changes in the commodity FASTEST-GROWING 4,1% 5% (-8.3% from 2014 \$62MM composition and structure of Turkish companies' **IMPORTS**: exports. The share of traditional exports, such as textiles The Russian due to parity) in value 1. MEAT 4,1% Federation and garments, has declined, while the share of motor #2 MIDDLE EAST 2. SUGAR used to be vehicles, machinery and equipment has increased. 3. COFFEE, TEA & SPICES Turkey's 4th export partner 4. MILLING PRODUCTS Rifat Hisarcıklıoğlu (-10,4% due but in 2014 it 5. VEGETABLES President of the TOBB and the DEIK in value to parity) cancelled all 6. WEAPONRY buying deals. **BALANCE OF TRADE:** EXPORTS DROPPED BY 8.7% IN 2015 THE PATH TOWARDS **INDEPENDENCE** -20 EXPORT PRICES: 91,6 Index Points IMPORT PRICES: 79,8 Index Points % Growth 2010-2012, US\$ -100 ■121 - 240% ■61 - 120% **GLOBAI** ■31 - 60% -120 ■16 - 30% 2012 2014 2016 1 - 15% 2010-2012 ■0 - -15% Sources: < -16% Euromonitor International 2015 · CIA World Factbook, Country export partners. · Hurriyet Daily News 'Turkey's exports drop 8.7 percent in 2015', Jan. 2016 · Turkish Exporters Assembly TIM Not Illustrated



Energy

tat



Food

PASTAVILLA











Established in 1926 by Vehbi Koç, Koç Holding's combined revenue amounts to 7.4% of Turkey's GDP and the market share of its companies on

Borsa Istanbul was 18% in 2015.



Sabancı Group was established by Hacı Omer Sabancı after he saved enough money to open a store focusing on cotton trade.



Supermar<u>ket</u> Energy Carrefour ( SA



TEKNOSA Tires

BRISA AKBANK

Transportation



Sabanci . Universitesi



**Transportation** 

PEGASUS

**Fashion** 

Ayakkabi Lünyası

Entertainment

MARS ENTERTAINMENT GROUP

Tobacco

PHIL**⊕②** 

Retail business is like bamboo. For the first 5 years you work for it the hardest, without seeing any result. Once it germinates, though, it grows 26m in 40 days. [...] Business is exactly like that. You have to combine required education with patience, ambition and determination to be successful

> - Vahap Küçük -Chairman of the Board, LC Waikiki

Textile

Market leader with 14,5 billion TL in sales and a **22**% growth rate in 2015

5,5 billion TL in sales

Major retailers like

Walmart, Carrefour

and Tesco are still

attempting to crack

the Turkish market,

where indigenous

players such as Bim

and Migros currently

lead the food sector.

Supermarket

361 SHOPPING MALLS ACROSS

construction

Supermarket

**. D** million people attend malls daily

### BIGGEST PLAYERS

25% growth

rate

by net sales

biggest mall in

Europe per m2 in the World

**MIGROS** 

BIM

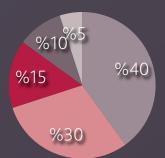
6. SA

TEKNOSA

BiZiM

**SECTORS OF TOP 20 BEST** SELLING %15 **RETAILERS** as of 2015

biggest mall



RETAIL SECTOR GREW BY 9% in terms of revenues in 2015 for a value of 663 billion TL.

Supermarkets

Textile Electronic

Furniture

Fast Food

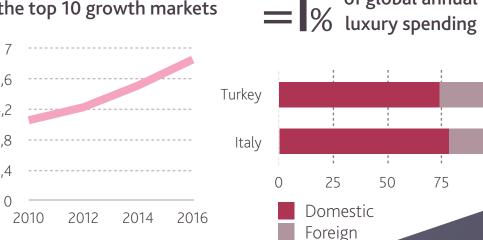
file:///C:/Users/Bilgi/Downloads/gx-cb-global-powers-of-retailing-2016.pdf · Capital Mag, "Perakendede En Büyük 100 sirket", Jan. 2016 Cumhuriyet, "Iste Türkiye'nin en zenging listesi", Oct. 2014 · Financial Times/CNBC, "Turkey poses retail challenge", Jan. 2013 Hurriyet Daily News, 'Magazine names Turkey's 'most popular' companies', April 2016

# Beverages Coca Cola

branches, from Migros for 600m TL in 2011. revenues of 15.7 billion TL in 2013.

Yildiz Holding acquired Şok, a discount ! Ülker is one of the largest food manufacturer supermarket chain boasting over 1,200 | in Europe, Middle East, and Africa, generating

### In 2015, Turkey was among the top 10 growth markets



Prices are on average higher than

those in Milan or Paris

Tabloid print media and tabloid style TV shows are very popular in Turkey, and are the main source of inspiration and influence for luxury product trends.

Spending on luxury good in Billion TL

100

of global annual

ENTREPRENEURS & TOP MANAGERS OF BIG CORPORATIONS

With the exception of cars, Turkey's super rich prefer to shop for luxury goods abroad.

**LUXURY CONSUMPTION** 5250 3500 1750 2010 2012 2014 2016 2018

**CATEGORY-BASED ANNUAL** 

LUXURY

STATUS SEEKERS

The Turkish upper middle class is the real growth generator for Turkey's luxury market. They are the "new rich", many often enjoying the fruits of their parents working hard parents working hard and saving every penny. of all luxury

Luxury players increasingly use social media to develop brand recognition, but also to support new launches.

Beymen started its e-commerce operation in November 2010 and since then the business is growing exponentially. Today, close to 3% of total sales come from internet and the objective is to reach 5% in the near future.

# CASUAL CHIC & BUSINESS CASUAL

Turkish men are more frequently wearing nonclassical items such as red trousers and orange ties in addition to more classic items. Women are purchasing more mechanical and kinetic watches and prefering handbags that can be used as business bags, or female-oriented briefcases.

Others

Cosmetic

Jevellery

Fashion

Whilst there is strong demand for established brands, Turkish consumers are also very close followers of up-and-coming designers and styles

Melis Kaptanoğlu Turkey's luxury brand for girls

sales

Euromonitor International, Luxury Goods Industry Overview 2016 https://www.nytimes.com/2015/12/02/fashion/has-turkey-log its-luster-for-luxury-brands.html?\_r=0 http://luxurysociety.com/en/articles/2014/0 economy-ripe-for-luxury-growth CPP-luxury.com



their growth in

Turkey.

# CONSTRUCTION



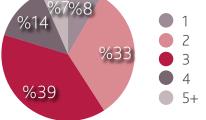
TURKISH MARKET

**SEARCHES BY UNIT TYPE** 

- Flat
- Residence
- Others



**SEARCHES** BY # OF **ROOMS** 



1st quadrimester

of 2017

% of all searches focus on ISTANBUL vs 74% last year

### GREEN DESIGN

LEED

2016

GSM

**TOP 10** 

BY LEED-

CERTIFIED

**BUYERS ARE** 

MEN

COUNTRIES

The "Leadership in Energy and Environmental Design" is the world's most widely used green building rating system

- 1. USA (336 MILLION GSM)
- 2. CHINA (34 MM GSM)
- 3. CANADA
- 4. INDIA
- 5. BRAZIL
- 6. SOUTH KOREA
- 7. TAIWAN
- 8. GERMANY
- 9. TURKEY (5 MM GSM)
- 10. SWEDEN

INTERNATIONAL PROJECT OF THE **YEAR 2014** 

Turkish Contractors Association in Ankara





The RINGS OFFICES in Sancaltepe is 1 of **5 LEEDS GOLD** certified project in 2017.

In total 392 projects are LEEDS certified in Turkey

# **FOREIGN**

%11

%10

%18

%29



Others

Azerbaijan Germany Ukraine

Russia

Saudi Arabia

### **ENR**

(Engineering News Record) 2016 & 2015 AWARD WINNERS GLOBAL BEST PROJECTS



### **TURKISH COMPANIES** WORKING **ABROAD**

Turkish contractors rank 2nd in the world by number of companies for the 9th straight year

**CHINA** TURKEY (65) USA (40)(39)

located in Istanbul, Turkey. Submitted by Avrasya Tuneli Isletme Insaat ve Yatırım A.S.

Dakar International Congress Center, located in Dakar, Senegal. Submitted by SUMMA Turizm Yatırımcılığı A.Ş.



Prince **Mohammed Bin** Abdulaziz Airport, located in Madinah, Saudi Arabia. Submitted by TAV Construction



https://www.projepedia.com/emlakanalizi

http://www.enr.com/toplists/2016-Top-250-International-Contractors1

http://www.milliyet.com.tr/-dunya-kucuk-turkler-buyuk/ekonomi/detay/2120117/default.htm

### **EXPORTS OF WEAPONS**

+ 18%
IN DEFENSE
EXPORTS IN 2014
FOR A TOTAL OF

\$1.65 BILLION.

AFRICA IS THE
FASTEST
GROWING
IMPORTER OF
TURKISH
WEAPONS

According to Defense News, TAI and Alsesan continue climbing up the ranks for top defense industries. In 2015, TAI went up from 85th place to No. 72, while Aselsan went from the. 93rd to 58th place in just 10 years.

### MAIN DEFENSE FIRMS' REVENUE (in million TRY)

Aselsan Turkish Aerospace Industries

Turkish Aerospace Industries

Turkish Aerospace Industries

Recep Tayip Erdogan at defense industry conference, May 2015:

OUR GOAL IS TO COMPLETELY RID OUR DEFENSE INDUSTRY OF FOREIGN DEPENDENCY BY 2023

### JOINT STRIKE FIGHTER

Turkey remains committed to the multinational Joint Strike Fighter program, the most expensive ever weapons program with a lifetime price tag of \$1.5 trillion.

TA aselsan

MAJOR MANUFACTURERS







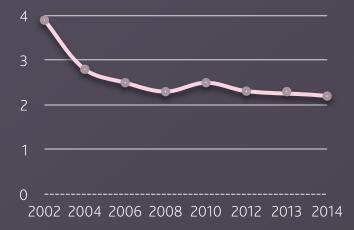
## **Otokar**



# DEFENSE INDUSTRY

### MILITARY EXPENDITURE

as % of GDP



In March 2016, the defense industry executive committee approved \$5.9 billion in new defense projects, \$4.5 billion (75%) of which will be domestically produced.

52%

of Turkev's

military equipment

is domestically

manufactured

**CORNERSHOT** 

Turkey's new cutting-edge weapon

was unveiled at Ankara's Ivedik

Industrial Zone in April 2016

We are talking about a country that will have its own national tank, national ship, national helicopter, satellite and war plane. We are aiming to have everything the five permanent members of the U.N. Security Council have.

Muharrem Dortkasli CEO of TUSAS

### Sources:

· IBTimes, "Turkey is boosting weapons exports with a focus on Africa", May 2014

2013

2012

 $\cdot$  Reuters, "Erdogan aims to turn Turkey into a major defense industry power", May 2015

2014

2015

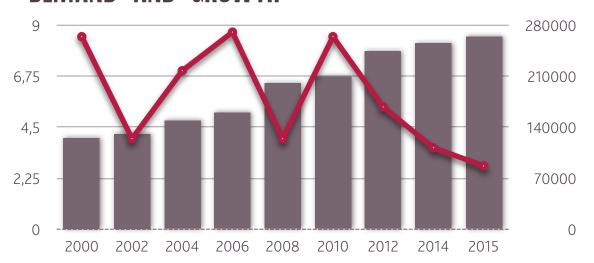
- · Hürriyet Daily News, "Turkey's fighter aircraft choices from hard to hardest", March 2016
- · Defense News



# **FNFR**

Energy Exchange Istanbul (EXIST) was established on March 2015 to administrate the electricity exchange market. Its operations are expected to expand beyond electricity and include natural gas, oil and derivatives in the forthcoming period.

### **EVOLUTION OF ELECTRICITY** DEMAND AND GROWTH



### RISING **FOCUS ON DEMAND DOMESTIC** RESOURCES **DECREASE DEPENDENCE**

ON IMPORTS

### COAL CONTROVERSY

The boring activities in the exploration for coal have risen five fold in the last five years, and, in addition to the 8,3 billion tonnes of existing reserves, 4,1 billion tonnes of new lignite reserves were determined as of May 2008, as a result of these explorations.

The Government's overemphasis on coal resources has triggered controversy and heavy opposition from local communities and organizations.

- · Turkey Ministry of Foreign Affairs Energy profile and strategy
- Mondaq, Turkish Energy Market 2015 by A.J. Santos
- · Hurriyet Daily News, "Questions rising over Turkey's overemphasis on coal resources", March 2016
- The Guardian, "Is it too late to stop Turkey's coal rush?", 2015

LEAST SUSTAINABLE **RESOURCE** 

MINING **INCIDENTS** 

**HEALTH** 

**ISSUES** 

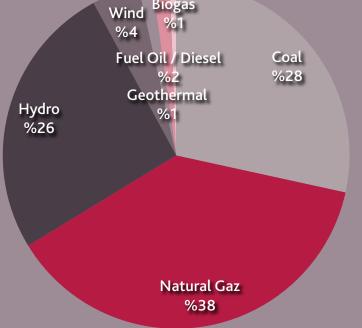
BP Statistical Review, 2015

· Turkish Exporters Assembly TIM

Daily Sabah, "Wider use of Turkish coal to decrease gas imports by \$7.2 billion", Feb. 2016

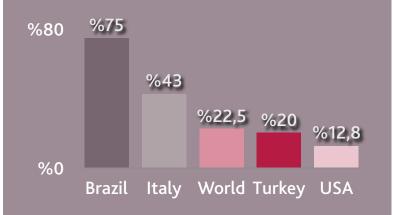
# BY TYPE - 2015

**ELECTRICITY GENERATION** 



While Europe is renouncing nuclear, Turkey plans to generate 10% of its electricity from 2 nuclear plants which are to be built in Mersin/Akkuyu and Sinop.

# RENEWABLES - 2014



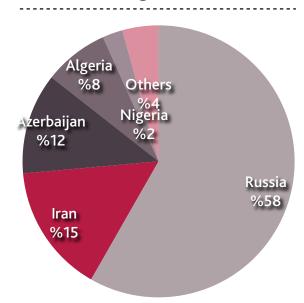
### **PRIVATIZATION**

In 2014, 6 thermoelectric plants and 10 hydroelectric plants were privatized mainly attracting local investors At the end of 2014, the share of energy produced by the private sector reached 72%, up from 57% in 2003.

Since 2013, the government is selling off operating rights for **SMART GRIDS**, to boost investment and reduce debt.

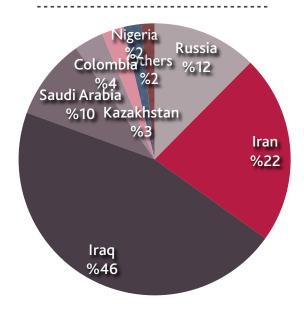
### NATURAL GAS IMPORTS BY SOURCE - 2015

Turkey imports nearly 99% of the natural gas it consumes.



## CRUDE OIL IMPORTS

Turkey imports around 89% of its oil supplies.



### TRANSIT COUNTRY FOR GAS AND OIL TRANSPORTATION

Even though Turkey is limited in primary energy resources and is dependent on imported energy, it acts as a bridge between the world's crucial supply and demand regions.



# EDUCATION

26

students

average

%79

Secondary

per class on

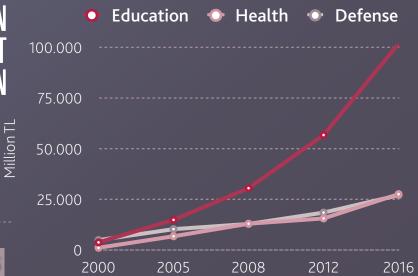
**Thousand Dollars** 

46,667



97

Italy





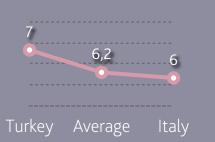
### REPETITION RATE

= students repeating at least 1 year (down 19% in 2003)



### 700 RESPEKTIVORY **RESILIENCY**

= students from the 25% lower SES groups who perform in the highest 25%



580 -

500 -

Singapore

Germany

Italy

USA

Turkey

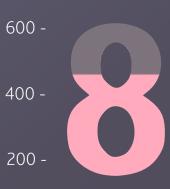
Mexico

# GENDER GAP IN MATHS

Turkey records an impressive success in reducing the gender gap, now quite below the OECD average. Meanwhile in Italy, boys continue to score much higher than girls in Maths.

### PISA **INDICATOR**

Primary



SCHOOLING

Junio High

RATE

462.3 Grade 8

PISA 2012

### TURKEY PISA SCORE EVOLUTION

14 NATIONAL SPENDING

32

LOWEST

spending per student across

all OECD

countries

Turkey

PER STUDENT IN 2012

68

S Korea

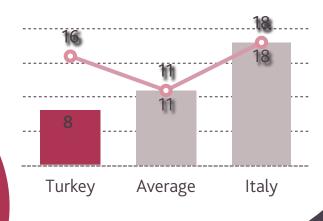


490 -Maths Reading 480 -Science Among countries with the highest rates of improvement throughout all 3 sectors.

In 2012. the education bill was revised to adopt the 4+4+4 system, increasing compulsory schooling from 8 to 12 years.

> results are registered across all regions and socioeconomic levels success.

Low Turkey is the 2nd most successful country in reducing the effect of family background in education



Turkstat (TÜIK) - 2015 Aggregated 2012 data, PISA Index

Education policy outlook: Turkey, OECD 2013 · Hurriyet Daily News, "Analysis: How the new central budget is allocated", March 2016

WHO/FAO recommendation <5 grams

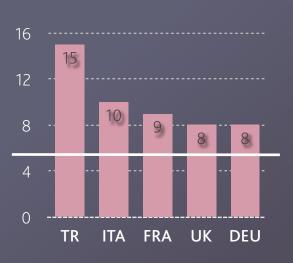
Tombis /

Tombul

Cute affectionate

names given to

plump kids



### 16%

of 15+ suffer from **HYPERTENSION** 

> A MAN WITHOUT A WITHOUT BALCONY

> > **12.8**%

suffer from

# HEALISIARF

WE RECEIVE GOOD

%/6

QUALITY HEALTHCARE

2003 HEALTHCARE

**UNIVERSAL HEALTH COVERAGE** 

95%

**HAVE ACCES** 

TO SANITATION

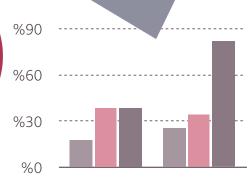
**AS OF 2015** 

(88% in 2000)

**ON HEALTH in** <sup>2015:</sup> **5, 1**%

**GDP SPENT** 

THE OECD **AVERAGE**:



62% in 2000 to **78%** in 2013 above the OECD average of 73%

While Government

spending as a % of

below the OFCD

average, insurance

GDP remains

coverage has

increased from

Turkey Italy Germany

> 2023 **GOAL**:

Tho<u>usand</u>

# Physicians Hospital beds

### BACK DISORDERS

= MOST COMMON DISEASE

**TURKS ARE** 

In 2014 **33%** of 15+ suffered from back musculoskeletal system disorders

vs. **16,4**%

2010

**NOW SPENDING** 

1990

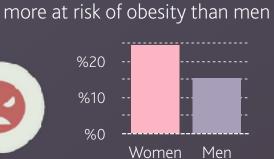
in 2010

**ANNUALLY TO** 33% **LOSE WEIGHT** 

22% 19%

2000

**DIABETES** Women are up to 50%



2014

34%

Sources: Eurostat (hlth cd asdr2) Turkey Statistics Agency - TÜIK

WHO, Turkey Profile, Nutrition, Physical Activity and Obesity, 2013 Al-monitor, Turkey Pulse, "Turkey goes after obesity" by Pinar Tremblay, 2014

### MAIN CAUSES OF DEATH

Belgium USA Spain Turkey Italy

**CIRCULATORY DISEASE** 

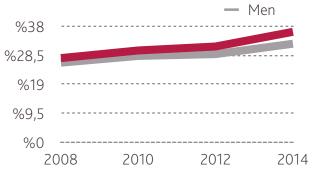
**CANCER** 

**HEART DISEASE** 

**EYE SURGERY** is one of the main attractives for medical tourism

Women

### **USAGE OF GLASSES** LENSES



**TOP 3 ORIGINS** 

160.000

LIBYA

GERMANY

**MEDICAL TOURISM** 

IRAO

**TOP 3 DESTINATIONS** 

ANTALYA

ISTANBUL

ANKARA

Sources: International Diabetes Federation, Diabetes Atlas.:



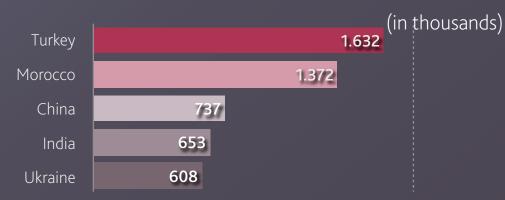
# MIGRATIONS

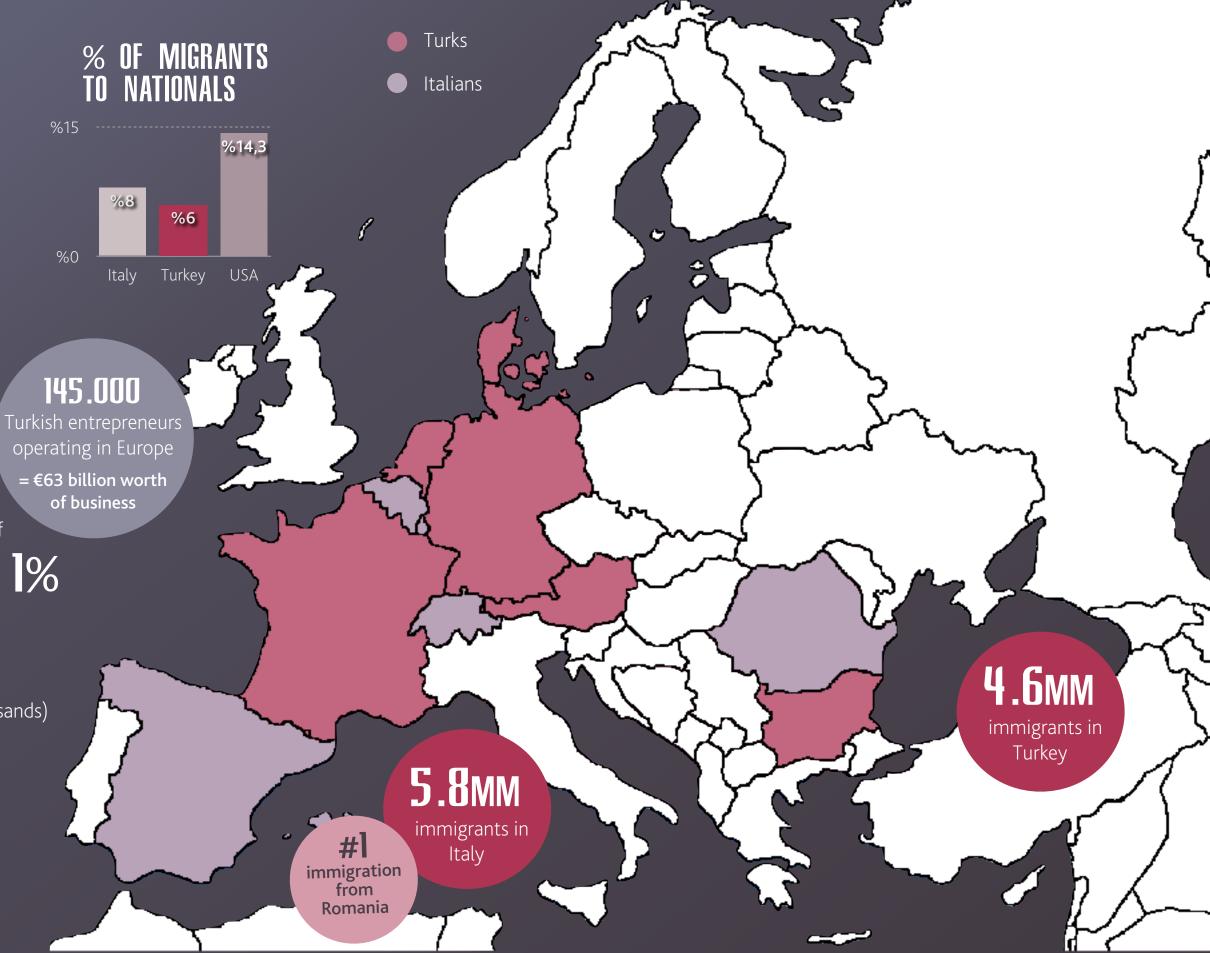
An estimated **MILLION** Turkish citizens live in the European Union, constituting the majority of its Muslim population

Total population of the European Union 509 MILLION Contribution of

Turkish people: 1%

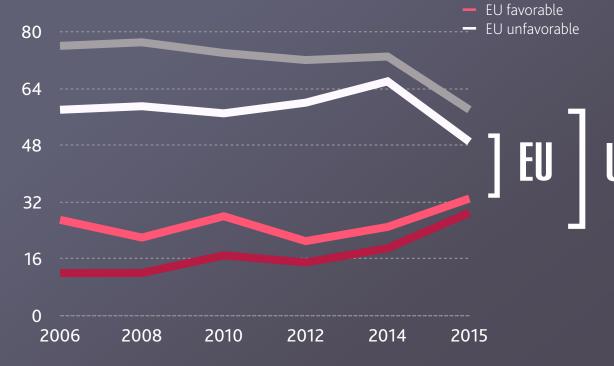
### 10 COUNTRIES OF ORIGIN OF NON-EU NATIONALS RESIDING IN EU





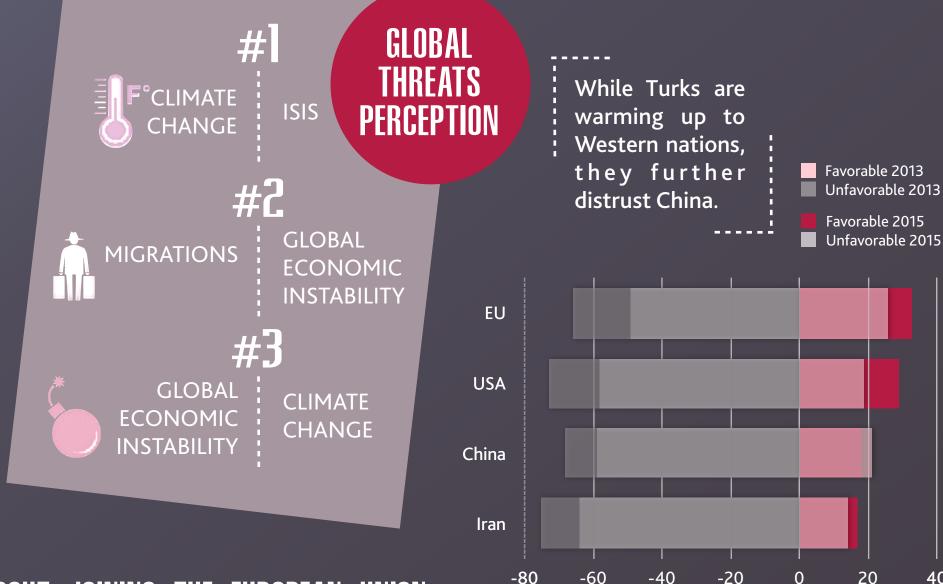
Sources: UN report Trends in International Migrant Stock: The 2015 Revision Invest In Turkey, Investment Guide

### EU AND USA ARE RISING IN POPULARITY FOR THE FIRST TIME IN MANY YEARS.



US Favorable

US Unfavorable



### ABOUT JOINING THE EUROPEAN UNION

Oppose



### Public opinion is still very much divided, with only 56% in favor

31% of Turks said that EU leadership in world affairs was desirable (up 5% since 2013). 33% of Turkish respondents said that Turkey should act alone on international matters (down 5% since 2013) while 28% said that Turkey should work with the European Union at all (up 7% since 2013).

Sources:

### GEZI PARK PROTESTS

Between May and August

2013 an estimated MILLION

participated in the almost 5000 protests

across the country

The level of support is lesser among the less educated and more religious

**SUPPORT** 

PRO

**AGAINST** 

49% \*--> 40%

on Turkey's internal politics.

THE COUNTRY IS...

Worsening

**Improving** 

Media remain the least trusted •

institution, while the Military is seen

as having the most positive influence

51%

**Religious Leaders** 

**Court System** 

All of Turkey was represented: the young and the old, the secular and the religious, the soccer hooligans and the blind, anarchists, communists, nationalists, Kurds, gays, feminists, and students.

The Atlantic

Families with children, women in headscarves, men in suits, hipsters in sneakers, pharmacists, tea-house proprietors — all are taking to the streets to register their displeasure.

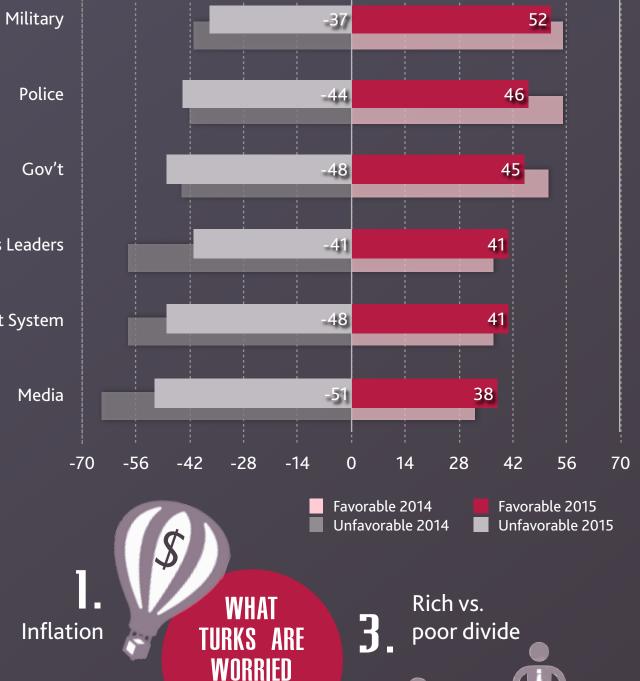
Der Spiegel

What Turks see as most pressing issues:

UNEMPLOYMENT

**CORRUPTION** 

POLLUTION

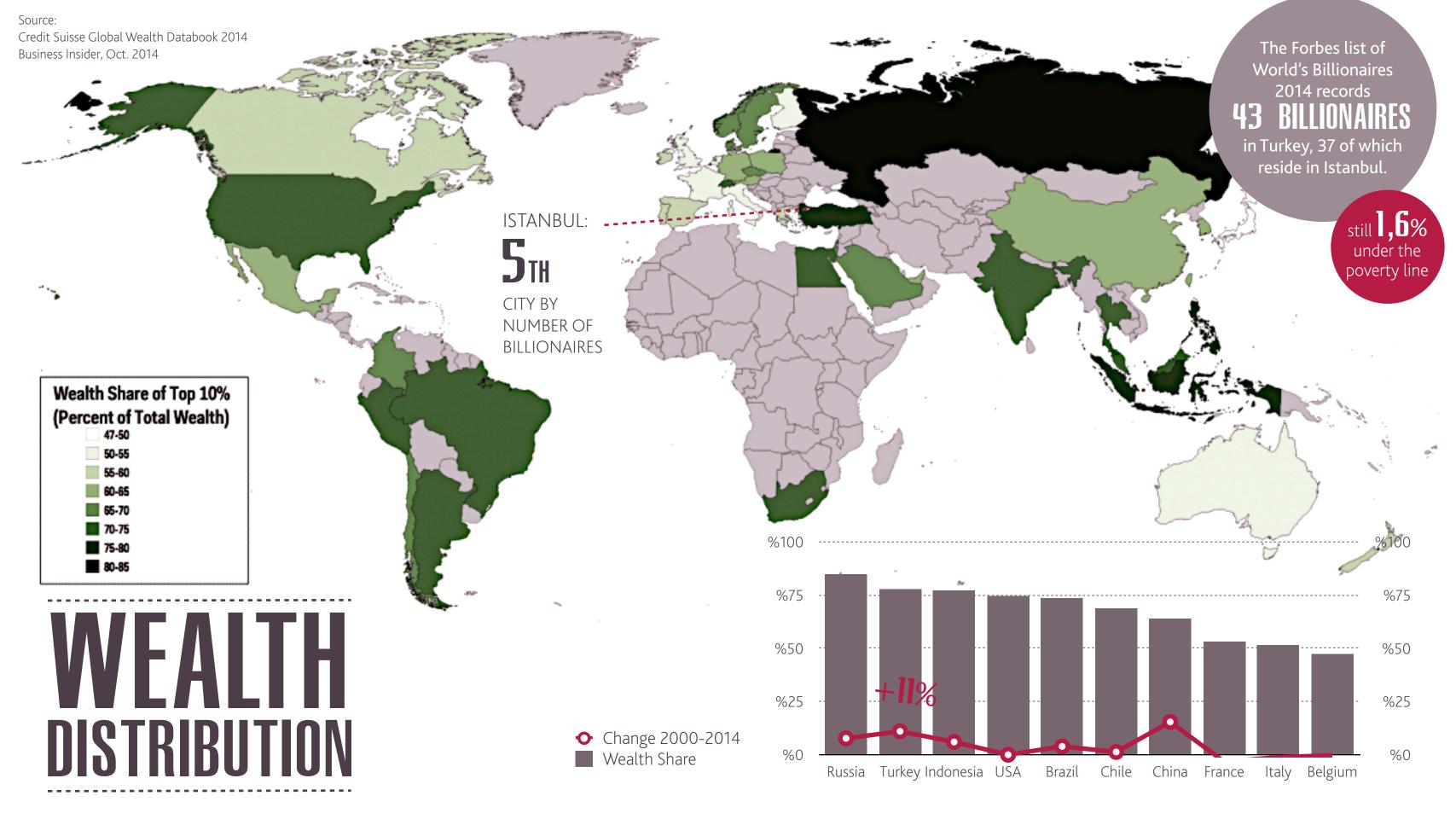


Turkey ranks among the worst performers in dealing with rising CO2 emissions, according to a 2014 study by GermanWatch and the Climate Action Network.

Global Attitudes Survey, Spring 2014 & Spring 2015 - PEW RESEARCH CENTER The Atlantic, 'How the protest will impact Turkey at home and abroad' June 2013 TESEV, Corruption Assessment Report for Turkey, 2014

· Hürriyet Daily News, "Turkey among the worst performes in dealing with greenhouse gas emissions, Dec. 2014

**ABOUT:** 



"

Our goal is [...] to have a more efficient and overall stronger Turkey in 2023.
[...] Some invisible hands are trying to hinder our development. Let us be aware of these games, let us stop these hands.
Turkey can stop this game.

Recep T. Erdogan

Turkey has repeatedly applied

### TO HOST BIG INTERNATIONAL EVENTS

such as the Olympics, the FIFA World Cup or the EURO Cup - without success till now.

TO ACHIEVE

### 100% SCHOOLING RATE

for primary and secondary level, %50 for university degree



### Sources:

- KPMG TURKEY, 2015 Construction Managers Survey
- · globalpse.org/turkiye-ekonomisinin-2023-hedefi/
- tim.org.tr/



PER CAPITA

**INCOME** of

\$25,000

(from \$18,800 as

of 2013)

FROM 20TH IN 2002 TO 16TH IN 2014, TURKEY IS NOW AIMING TO BECOME ONE OF THE

ONE OF THE TOP 10 WORLD ECONOMIES

This includes reaching 2B GDP, 500B in exports, and reaching a per capita income of \$20K.

COALS THE TURKING THE TURKING REPUBLI

## TO ACHIEVE ENERGY INDEPENDENCE through

- construction of 2 NUCLEAR POWER PLANTS
- additional WIND POWER stations
- construction of new HYDROELECTRICITY DAMS

RENEWABLE ENERGIES TO BECOME #1 SUPPLY SOURCE

TO CONVERT

30% OF THE LAND IN FORESTS

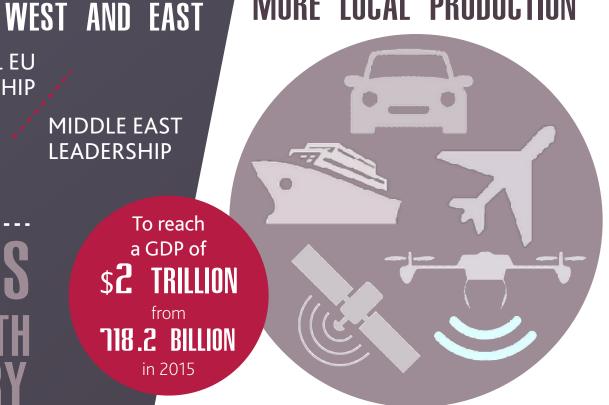
TO BE THE GATE BETWEEN

**FULL EU** 

**MEMBERSHIP** 



# LESS IMPORTATION, MORE LOCAL PRODUCTION



While Turkey already produces cars for many global brands, it wishes to move further by starting the production of an independent local brand.

### LAND OF TRANSIT

TO BUILD ONE OF THE WOLRD 10 BIGGEST HARBORS









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